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1 GENERAL

1.1 Purpose and Scope

The purpose of this Plan is to explain how Stakeholder Engagement will be practiced throughout the course of the Project; the engagement methods to be used for Stakeholder Engagement process and the responsibilities of TANAP and Contractors in the implementation of Stakeholder Engagement activities.

1.2 Custodian of the Document

The Custodian of this Plan is the Social Impact Manager.

The Custodian is responsible to ensure a regular organized review¹ of this document in addition to ensure updating of identified improvements.

The Custodian is to be contacted for any reasons of changes.

1.3 Abbreviations, Acronyms

The following additional abbreviations/acronyms may appear within the text of this document and have meaning as described below for the purpose of this document.

Abbreviations / Acronyms / Terms	Meaning
AGIs	Above Ground Installations
CC	Construction Contractor
CLO	Community Liaison Officer
EPC	Engineering, Procurement, Construction Contractor
ESIA	Environmental and Social Impact Assessment
EIA	Environmental Impact Assessment
LRE	Land Rights Entity
MoEU	Ministry of Environment and Urbanization
NGO	Non-Governmental Organization
OSID	Online Stakeholder Interaction Database
PAP	Project Affected People
PPMs	Public Participation Meetings

¹ This document shall be reviewed every six months in the first year after first approval. After the first year, the review will be performed once a year, unless the application of the procedure requires further major improvements.

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Abbreviations / Acronyms / Terms	Meaning
SEP	Stakeholder Engagement Plan
TANAP	TANAP DoğalGaz İletim A.Ş. / Trans Anatolian Natural Gas Transmission Company

Table 1 Acronyms and Abbreviations

1.4 Definitions

The following additional definitions may appear within the text of this document and shall have meaning as described below for the purpose of this document.

Definitions	Meaning
Appeals Committee	The Committee whose mandate is to investigate the complaints where agreement could not be reached between Complainants and TANAP and/or Contractors
Baseline Data Collection	A component of the ESIA process undertaken to develop an understanding of the existing environmental and social conditions in the areas that may be affected by the project.
Board of Directors	The Board of Directors of TANAP
Construction	The execution phase of the Project when site activities including pipe delivery and storage, installation of pipeline system takes place.
Contractors	The Contractors who provide services, materials and goods to TANAP for the Project Contractually which include but not limited to EPC and CCs
Contracts	The contracts established by and between TANAP and its Contractors for delivery of the Project.
Decommissioning and Closure	The phase which includes planned shut-down of the TANAP system from operation.
EPC Contractors	The Contractors which will Engineer, Procure, Construct and Commission the offshore pipeline, compressor stations and SCADA Telecoms System of TANAP Project.
ESIA Disclosure	The stage of ESIA process in which the final ESIA document is opened to public opinion to receive the comments and feedbacks of PAP and other Stakeholders along the route.
Free Hotline	This is the special telephone number which is free for the calling party. The assigned toll free number for TANAP project is 0 800 314 11 22.
General Manager	The General Manager of TANAP
Grievance	A concern or complaint raised by an individual or a group within communities / Stakeholders affected by the project.
HSSE Group Manager	The Health, Safety, Environmental and Social Group Manager of TANAP
LRE Offices	LRE is the state entity authorized and appointed by the Host Government for the purposes of performing the State's obligations in relation to Land Rights as set forth in Article 16 of Host Government Agreement. There will be approximately 10 LRE offices dealing with land acquisition and easement process.
Media	Means or channels of general communication, information, or entertainment, as national and local newspapers, radio, or

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	television. Media is one of the stakeholders of the Project.
Operation	The phase when TANAP System starts to transmit the natural gas commercially.
Project Affected People	Residents of the urban and rural settlements within a 2.5 km band either side of the pipeline corridor and within 5 km of AGIs, camp site, pipe stock yards and people affected by the activities of land acquisition, construction and operation. For the purpose of the SEP, PAP are defined as individuals most likely to observe changes from environmental and social impacts of the project.
Project	Design, engineering, procurement, construction and commissioning activities to realize the TANAP natural gas transmission facilities
Project Director	The Project Director of TANAP
Scoping	The process of determining the content and extent of the matters that will be studied during the baseline and ESIA.
Social Impact Manager	The Social Impact Manager of TANAP
Social Impact Team	The Social Impact Team of TANAP
Stakeholder	Stakeholders are a group of people or groups who are directly or indirectly affected by a project, as well as those who may have interests in a project and/or the ability to influence its outcome, either positively or negatively.
Stakeholder Engagement	An emerging term to describe a broader, more inclusive and continuous process between companies and Stakeholders. The term encompasses a range of activities and approaches that spans the entire life of the Project.
TANAP Policies	The TANAP Policies approved by Board of Directors or the General Manager.

Table 2 Definitions

Other project related abbreviations, Acronyms (short forms) and terms, contained, in the latest version of Project Glossary, TNP-LST-DCC-GEN-001 shall also apply to this document.

1.5 References

In this document references have been made to the following documents:

Reference No.	Reference Title
TNP-LST-DCC-GEN-001	Project Glossary
TNP-POL-SOC-GEN-003	TANAP Stakeholder Engagement Policy
TNP-GUI-SOC-GEN-001	OSID Guideline
TNP-REP-ENV-GEN-001	ESIA Report (Turkish)
TNP-REP-ENV-GEN-002	ESIA Report (English)
TNP-PCD-SOC-GEN-001	Grievance Management Procedure

Table 3 Referenced Documents

2 DESCRIPTION

2.1 Roles and Responsibilities

2.1.1 Overall Implementation of Engagement Process

The main roles and responsibilities of the parties are as presented below in Table 4:

Entity	General Role & Responsibility
General Manager	<ul style="list-style-type: none"> Ensures this Plan is implemented Provides necessary resources to proper implementation of this Plan
Chief Technical Officer	<ul style="list-style-type: none"> Ensures this Plan is implemented Provides necessary resources to proper implementation of this Plan
Project Director	<ul style="list-style-type: none"> Ensures this Plan is implemented Provides necessary resources to proper implementation of this Plan Expedites HSSE Group Manager for proper implementation of this Plan
HSSE Group Manager	<ul style="list-style-type: none"> Ensures this Plan is implemented Provides necessary resources to proper implementation of this Plan Expedites Social Impact Manager for proper implementation of this Plan. Establishes communication & coordination with relevant parties for proper implementation of this Plan.
Social Impact Manager	<ul style="list-style-type: none"> Implements and improves this Plan Determines the necessary resources to proper implementation of this Plan, and reports to HSSE Group Manager for timely provision of resources
TANAP Social Impact Department	<ul style="list-style-type: none"> Setting off the basic principles for TANAP Project Stakeholder Engagement process Ensuring these principles are clearly understood and adopted by Contractors Developing framework documents for Contractors including Stakeholder Engagement Policy and the Stakeholder Engagement Plan (SEP) Establishing the tools to be used in Stakeholder Engagement process such as Online Stakeholder Interaction Database (OSID), free hotline, brochures, corporate website, press releases etc. Supervise/Monitor Contractor Community Liaison

Entity	General Role & Responsibility
	Teams
TANAP Departments	<ul style="list-style-type: none"> Comply with the requirements of this Plan
Contractors	<ul style="list-style-type: none"> Carrying out day-to-day liaison activities Acting as the principal point of contact with affected communities and other Stakeholders Implementation of the SEP as required Coordination of engagement activities Effective use of OSID for recording of Grievances and any engagement activities performed Reporting Grievances and any engagement activities performed to TANAP Social Impact Team Follow-up of the Grievances and informing TANAP Social Impact Team about the resolution process accordingly
Appeals Committee	<ul style="list-style-type: none"> Meets as required depending upon the existence of unresolved disputes; Reviews the complaints by hearing both complainants and TANAP and/or Contractors; Investigates the complaints in accordance with Project requirements, legal framework and by referring to relevant expertise where required; Prepares an evaluation report based on the inquiries; and Makes a proposal on resolution of the disputes between parties.

Table 4 Roles and Responsibilities of Parties

2.1.2 Roles and Responsibilities for Stakeholder Interactions

A Responsibility Matrix is presented in Table 5, which summarizes corresponding responsibility of respective parties in terms of Stakeholder category and related type of interaction.

	Grievance, Question,	Local Authority	Reporting	Relations with	National & International
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	Feedback	Meetings, Project Affected People (PAP)		Media	Non- Governmental Organizations (NGOs), Interest Groups
TANAP	X	X	X	X	X
Contractors	X	X	X		
LRE	X (especially on land related issues)		X		

Table 5 Responsibility Matrix for Stakeholder Interactions

As seen in the table above, collection of complaints, questions and feedbacks will directly be under the responsibility of TANAP, Contractors and LRE.

Contractors and LRE will be reporting to TANAP as per the terms of the individual Contracts.

TANAP will ensure the consistency and quality of the reports and on-site implementation of activities.

TANAP will be the main responsible of all communication to be conducted with the representatives of Media, national & international NGOs and interest groups. None of the Contractors will contact with any Media representatives without getting approval from TANAP.

This Plan will be submitted to Contractors formally within ten (10) calendar days after its approval. The contractors will be requested develop their relevant plans in compliance with this Plan and submit to TANAP for approval within ten (10) calendar day.

3 STAKEHOLDER ENGAGEMENT PROCESS OF TANAP PROJECT

3.1 Stakeholder Engagement Policy and Principles of TANAP

TANAP has adopted a strategic and structured approach to Stakeholder relations in order to initiate and sustain constructive relationships over time. Stakeholder Engagement activities are part of the overall TANAP organization which has been adopted in order to ensure full compliance to requirements of relevant Turkish Legislation and international standards.

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TANAP has a corporate Stakeholder Engagement policy and commits building open relationships with TANAP’s identified Stakeholders for an effective organizational responsibility by providing timely information about the Project and its potential impacts to PAP and other identified Stakeholders (*Ref: TNP-POL-SOC-GEN-003-Stakeholder Engagement Policy*).

As committed in the “Environmental and Social Impact Assessment (ESIA) Report (*Ref: TNP-REP-ENV-GEN-001 ESIA Report (Turkish) and TNP-REP-ENV-GEN-002 ESIA Report (English)*)”, TANAP will undertake Stakeholder Engagement based on the following principles, which reflect regulatory requirements, international standards and TANAP Policies:

- Make information accessible to Stakeholders by providing culturally appropriate, adequate and timely information on the on-going project activities and the progress of implementation of mitigation measures agreed in the ESIA Report of the Project;
- Make public participation meaningful by giving appropriate and timely opportunities for Project Stakeholders to express their opinions and concerns in relation to the Project;
- Ensure that Project decisions consider, to the extent feasible, Stakeholder needs, priorities and concerns;
- Provide clear guidance on how affected public can contact the Project to request information, make a Grievance, or express an opinion;
- Provide feedback and help Stakeholders understand the Project’s corporate and operational aims and requirements, so that they have confidence in the Project’s ability to manage impacts in a responsible manner;
- Make special effort to identify vulnerable groups, design specific engagement activities to engage vulnerable groups, as required, and monitor the participation of vulnerable groups.

3.2 Stakeholder Groups

A general grouping of main Stakeholders identified and their linkage to the Project is presented in Table 6.

Stakeholder	Connection to the Project
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PAP	<p>Will experience direct and indirect impacts.</p> <p>Will have expectations on benefits brought by the Project.</p>
Governmental Authorities	<p>According to area of responsibility will be in charge of monitoring and authorizing activities.</p>
Agencies and Unions	<p>According to area of work will be interested in expressing views and opinions on the Project.</p> <p>Will have expectations on benefits brought by the Project.</p>
Local, National and International NGOs	<p>According to area of work will be interested in expressing views and opinions on the Project.</p> <p>Will have expectations on benefits brought by the Project.</p>

Table 6 Stakeholder Grouping and Connection to the Project

3.3 Stakeholder Engagement Plan

In order to plan, organize and follow-up the engagement activities, a SEP should be prepared. SEP is a document that provides:

- A methodology for classifying the level of engagement with Stakeholders;
- A plan for engagement of Stakeholders during the stages of the Project, including respective schedules and responsibilities; and
- A plan for monitoring and reporting the items addressed in this plan.

The SEP is an internal, working document which can be revised during the entire development of the Project to reflect changes and additions to the Stakeholder Engagement strategies and activities.

3.4 Organization of Stakeholder Engagement Activities

Stakeholder Engagement process is organized in four stages of the Project as follows:

- Stage 1: “Scoping and Baseline Data Collection“;
- Stage 2: “ESIA Disclosure“;
- Stage 3: “Construction and Operation“;
- Stage 4: “Decommissioning and Closure“.

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3.4.1 Stage 1: Scoping and Baseline Data Collection

The purpose of Stakeholder Engagement during the Scoping and Baseline Data Collection phase is to make sure all Stakeholder issues, questions and concerns are sufficiently considered in Project design and in the development of baseline studies to be used in impact analysis.

Public participation meetings (PPMs) during this stage are a key regulatory requirement and were conducted in the first quarter of 2013 in close cooperation with the Ministry of Environment (MoEU). Media announcements were made at least ten (10) days prior to the meetings. In addition to official PPMs, additional PPMs were held in order to visit the districts that were not covered during the official meetings. All Project affected provinces (21) and districts (63) have been visited at the end of the PPMs.

The Scoping and Baseline Data Collection Phase finished by the end of 2013.

Key engagement activities during the Scoping and Baseline Data Collection stage are summarized in Table 7 below:

Engagement Method	Location (if applicable)	Stakeholder Groups
PPMs	Provinces and districts along pipeline route	All
Consultation Meetings	Provinces along pipeline route	All
Presentations	Provinces and districts along pipeline route	All
Letters	Not applicable	Governmental authorities
Media advertisements	Provinces along pipeline	All
Press Releases	Not applicable	Media
Project Brochures	Provinces, districts and settlements along pipeline	All

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Engagement Method	Location (if applicable)	Stakeholder Groups
Corporate website www.tanap.com	Not applicable	All
Free Hotline	Not applicable	All
Grievance mechanism	Provinces, districts and settlements along pipeline	NGOs, interest groups, PAP
Technical workshops	As needed and requested by Stakeholders	As needed and requested by Stakeholders
Key Informant interviews	Provinces, districts and settlements along pipeline	Governmental authorities, interest groups
Focus group discussions	Settlements along pipeline	PAP
Muhtar surveys	Settlements along pipeline	Governmental authorities
Household surveys	Settlements along pipeline	PAP
Land acquisition and easement interviews	Districts and settlements along pipeline	PAP
LRE offices	Provinces along pipeline	PAP

Table 7 Key Activities during the “Scoping and Baseline Data Collection” Stage

3.4.2 Stage 2: ESIA Disclosure

The objective of Stakeholder Engagement during the ESIA Disclosure phase is to disclose the impact assessment findings and associated management plans, and to ensure that Stakeholder comments and questions raised are incorporated into the final ESIA document. As stipulated by the Turkish EIA regulation, the draft final EIA report was disclosed publicly through the MoEU website and through MoEU provincial

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directorates. Additionally, to ensure fulfillment of the standards of international financial institutions, further disclosure activities were carried out. “ESIA Disclosure” process was implemented at settlement level during September 2014 period. Within this scope, non-technical summary of ESIA and meeting invitation letters were sent to 572 project-affected settlements, and “ESIA Disclosure” meetings were held in 80 of these settlements selected as meeting venues.

Key engagement activities during the ESIA Disclosure stage are summarized in Table 8 below:

Engagement Method	Location (if applicable)	Stakeholder Groups
ESIA Disclosure Meetings	Settlements along pipeline route	PAP
Presentations	Settlements along pipeline route	PAP
Non-technical summary of ESIA	Settlements along pipeline route	PAP
MoEU website http://www.csb.gov.tr	Not applicable	All
Corporate website www.tanap.com	Not applicable	All
Media advertisements	Provinces along pipeline route	All
Press Releases	Not applicable	Media
Free Hotline	Not applicable	All
Grievance mechanism	Provinces, districts and settlements along pipeline route	NGOs, interest groups, PAP
Technical workshops	As needed and requested by Stakeholders	As needed and requested by

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		Stakeholders
LRE offices	Provinces and settlements along pipeline route	PAP

Table 8 Key Activities during the “ESIA Disclosure” Stage

3.4.3 Stage 3: Construction and Operation

The objective of Stakeholder Engagement during the construction and operation phase is to maintain links with all Stakeholders to ensure that impact mitigation is being implemented as planned. The frequency of Stakeholder Engagement will diminish as the Project transitions from construction to operation, but key methods such as the continuous implementation of the Grievance mechanism will be used to identify and solve any impacts or problems that were not foreseen by the ESIA and associated management planning process. In such situations where TANAP and/or Contractors could not reach an agreement for the resolution of the complaint, “Appeals Committees” comprised of independent members who are not associated with the Project implementation, will be investigating the complaints and advise both parties for mutual agreement (*Ref: TNP-PCD-SOC-GEN-001-“Grievance Management Procedure”*)

The Construction and Operation phase is the longest stage of the Project and will continue for the life of the pipeline. The frequency, scope and schedule of SEP activities for construction stage are detailed in Annex 1.

Key engagement activities during the construction and operation stage are summarized in Table 9 below:

Engagement Method	Location (if applicable)	Stakeholder Groups
Consultation Meetings	Provinces, districts and settlements along pipeline route	All
Presentations	Provinces, districts and settlements along pipeline route	All
Media advertisements	Provinces along pipeline route	All
Press Releases	Not applicable	Media
Corporate website	Not applicable	All

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www.tanap.com		
Free Hotline	Not applicable	All
Grievance mechanism	Provinces, districts and settlements along pipeline route	NGOs, interest groups, PAP
Technical workshops	As needed and requested by Stakeholders	As needed and requested by Stakeholders
LRE offices	Provinces and settlements along pipeline route	PAP

Table 9 Key Activities during the “Construction and Operation” Stage

3.4.4 Stage 4: Decommissioning and Closure

The objective of Stakeholder Engagement during the “Decommissioning and Closure” phase is to reduce the impacts related to closure, especially any environmental legacy issues.

Key engagement activities during the decommissioning and closure stage are summarized in Table 10 below:

Engagement Method	Location (if applicable)	Stakeholder Groups
Consultation Meetings	To be determined	All
Presentations	To be determined	All
Media advertisements	To be determined	All
Press Releases	Not applicable	Media
Corporate website www.tanap.com	Not applicable	All
Free Hotline	Not applicable	All

Grievance mechanism	Provinces, districts and settlements along pipeline route	NGOs, interest groups, PAP
Technical workshops	As needed and requested by Stakeholders	As needed and requested by Stakeholders
Consultation Meetings	To be determined	All
Presentations	To be determined	All

Table 10 Key Activities during the “Decommissioning and Closure” Stage

3.5 Recording and Follow-Up of Stakeholder Engagement Activities

TANAP uses an Online Stakeholder Interaction Database (OSID) for effective multi-lateral Stakeholder Engagement (*Ref: TNP-GUI-SOC-GEN-001-OSID Guideline*). The database enables:

- An up-to-date Stakeholder register;
- Monitoring of issues and timely response;
- Grievance management;
- Compilation and analysis of Stakeholder comments;
- Easy and useful reporting.

No access is available for the external parties to the database, which is only to be used by the following designated Project staff:

- TANAP Social Impact Team
- Contractor Social Teams
- LRE Teams
- Appeals Committees


3.6 Deliverables

- Consultation Form TNP-SOC-FRM-002 (see Appendix 1)

4 APPENDICES

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4.1 APPENDIX 1: TANAP CONSULTATION FORM (TNP-SOC-FRM-002)


		TANAP TRANS ANATOLIAN NATURAL GAS PIPELINE PROJECT		
		Consultation Form / İstişare Kayıt Formu		
Formu Dolduran Kişi / Person filling out the form		Tarih / Date:		
Toplantı Gündemi / Agenda of the Meeting		Görüşme Kayıt No/Consultation Register Number		
1 - TOPLANTI BİLGİLERİ / 1 - MEETING INFO				
Kurum Yetkilisinin Adı / Name of Authorized Person:		İletişim Şekli / Form of Communication :		
İstişare Edilen Kurum / Institution Consulted		<input type="checkbox"/> Telefon-Ücretsiz Hat / Phone-Free Phone Line		
Telefon / Telephone:		<input type="checkbox"/> İstişare Toplantısı / Consultation Meeting		
Adres / Address:		<input type="checkbox"/> Website / E-mail Web Sitesi / E-posta		
Köy - İlçe - İl Village -District -Province:		<input type="checkbox"/> Diğer (Açıklayın) / Other (Specify)		
Paydaş Tipi / Consultee/Stakeholder Type				
<input type="checkbox"/> Authority Kamu Kurumu	<input type="checkbox"/> Business Association İş / Ticaret Birlikleri	<input type="checkbox"/> Chamber Ticaret / Sanayi Odası	<input type="checkbox"/> NGO STK	
<input type="checkbox"/> Interest Group İlgi Grupları	<input type="checkbox"/> Industry Association Sanayi Birlikleri	<input type="checkbox"/> Labour Union İşçi Sendikası	<input type="checkbox"/> PAP PEB	
		<input type="checkbox"/> Media Medya	<input type="checkbox"/> University Üniversite	
2 - İSTİŞARE DETAYLARI / 2 - DETAILS OF CONSULTATION				
Projeyle İlişkin Sorular / Questions regarding the project :				
Projeyle İlişkin Kaygılar & Geri bildirimler / Concerns & Feedbacks regarding the project :				
Özel Notlar (Formu dolduran kişinin düşünceleri)				
TNP-SOC-FRM-002 Rev.1				

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5 ANNEXES

ANNEX 1: STAKEHOLDER ENGAGEMENT IMPLEMENTATION GUIDELINE FOR CONSTRUCTION PHASE

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	TANAP TRANS ANATOLIAN NATURAL GAS PIPELINE PROJECT	
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1. INTRODUCTION

The “Stakeholder Engagement Implementation Guideline” document for Construction Phase provides:

- A summary of engagement to date.
- A methodology for classifying the level of engagement with stakeholders going forward into the construction phase.
- A plan for engagement of stakeholders during pipeline construction, Above Ground Installation (AGI) construction and off-shore activities, including a schedule and responsibilities.
- A plan for monitoring and reporting the items agreed in Stakeholder Engagement Plan (SEP).

The SEP is an internal, working document that will be revised during the development of the Project.

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2. STAKEHOLDER IDENTIFICATION – CONSTRUCTION PHASE

A key element of any SEP is effective identification of key stakeholders. Stakeholders are defined as individuals or groups who can affect, are affected by, or have a legitimate interest in the Project.

Based on the extensive engagement to date and the in-depth knowledge of the situation in Turkey, key stakeholders have been identified in the following categories. Given that the SEP will be updated as the project progresses through its stages, stakeholder identification relevant to the operations and decommissioning stage will take place at a later date. The current focus is identification of stakeholders for the construction phase which are as listed in the Table 1 below.

Government Authorities
Central Government Authorities
Regional Government Authorities
Local Government Authorities
Project Partners
Non- Commercial, Non-governmental and Public Organisations
International NGOs
National NGOs
Local NGOs
Multinational and International Organizations
Media
International Media
National Media
Local Media
Interest Groups
Business Associations
Chambers of Commerce
Cooperatives
Universities
MSEs
Project Affected People
Directly affected landowners
Project affected communities/persons
Project workers
Other
General public

Table 1: Key Stakeholders Identified for Construction Phase

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3. STAKEHOLDER ENGAGEMENT CLASSIFICATION – CONSTRUCTION PHASE

In order to define the necessary engagement activities going forward, the identified stakeholders have been categorised according to a) their level of interest in the project and its activities and b) their ability to influence or impact the project and its activities. The categorisation has been done through consultation with TANAP Social Teams and consultants who have extensive knowledge of the stakeholders. See Table 2.

The categorisation is done through the lens of engagement activities, not day to day working relationships. That is, if the TANAP Land Team needs to work on a daily basis with the Regional Land Cadastral Offices in order to manage the land acquisition process, that is considered a day to day business management relationship, not a stakeholder engagement relationship. If, however, the TANAP Land Team needs to engage with Central Government offices to keep them informed of the land acquisition process, then that is considered as part of the SEP.

Some central, regional and local government offices have been considered separately in the below matrix, given their importance for the project, while others have been treated collectively.

This matrix will be reviewed and updated on a regular basis as the project progresses and stakeholder relationships may change.

	High Ability or Likelihood to Influence or Impact the Project	Medium Ability or Likelihood to Influence or Impact the Project	Low Ability or Likelihood to Influence or Impact the Project
High Level of Interest in the Project	<ul style="list-style-type: none"> Ministry of Environmental and Urbanisation Ministry of Energy and Natural Resources Project partners Village muhtars Landowners Directly affected population 	<ul style="list-style-type: none"> General Directorates of Land Registry and Cadastral Governorships Sub-governors Municipalities Project employees 	
Medium Level of Interest in the Project	<ul style="list-style-type: none"> National & International media 	<ul style="list-style-type: none"> All relevant General Directorates (unless specifically named elsewhere) Regional Directorates of Railways Directorates of Cultural Entities Protection Provincial Directorate of Food, Agriculture and Livestock Provincial Directorate of Security Provincial Directorate of Work and Labour Public 	<ul style="list-style-type: none"> Business associations Chambers of Commerce Small, Medium and Micro-sized Enterprises (SMMEs) All relevant Regional Directorates (unless specifically named elsewhere) All relevant Provincial Directorates (unless specifically named elsewhere) Other Provincial Offices Sub-governorships Metropolitan

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			municipalities
Low Level of Interest in the Project			<ul style="list-style-type: none"> • Multinational and International Organizations • Cooperatives • Universities/Scientific Community • Local media • Regional Directorates of Cultural Heritage Protection Boards • National NGOs • International NGOs • Local NGOs

Table 2: Classification of Stakeholders According to Interest and Influence

The plan for stakeholder engagement based on the above categorisation is as described in Table 3 below;

Red	Orange	Green
<p>Regular and frequent engagement, typically face-to-face and <i>typically</i> quarterly, including written and verbal project information.</p> <p>Methods of engagement to include:</p> <ul style="list-style-type: none"> • Informal face-to-face meetings • Formally arranged face-to-face meetings • Presentations/Reports • Written Project brochures/updates • Technical workshops • Corporate website • Hotline • Grievance mechanism • Media Advertisement 	<p>Regular engagement, <i>typically</i> not less than once every 6 months, typically through written project information.</p> <p>Methods of engagement to include:</p> <ul style="list-style-type: none"> • Written correspondence • Written Project brochures/updates • Corporate website • Hotline • Grievance mechanism • Workshop (ad hoc) 	<p>Infrequent engagement, typically once per year, typically through indirect written project information (i.e. mass media).</p> <p>Methods of engagement to include:</p> <ul style="list-style-type: none"> • Media advertisements • Corporate website • Hotline • Workshop (ad hoc)

Table 3: Engagement Activities for Each Level of Classification

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4. STAKEHOLDER ENGAGEMENT IMPLEMENTATION – CONSTRUCTION PHASE

Given that the SEP will be updated as the project progresses through its stages, planning for stakeholder engagement during the operations and decommissioning stage will take place at a later date. The current focus is stakeholder engagement during the construction phase in the following areas:

- Pipeline and Facilities Construction
- Off-shore Pipeline Construction
- Specific AGI Construction.

4.1 Stakeholder Engagement for Pipeline Construction

Table 3 outlines the following details, by stakeholder category, for the construction phase:

- Key topics to be addressed, which is defined at least in part by results of consultation undertaken during ESIA phase
- Frequency and start date of engagement (note that frequency will not be the same for every method of engagement)
- Methods and materials to be used for engagement
- Lead responsibility and supporting responsibilities

The frequency of engagement will diminish as the project transitions from construction to early operations but key methods for interaction, such as the Grievance Management Procedure, will continue to be available to third parties.

The objective of stakeholder engagement during the construction phase is to

- Ensure construction impacts are managed in a way that reduces negative impacts and enhances positive impacts on the communities and individuals who are in the directly impacted area.
- Ensure communities and individuals in the directly impacted area are aware of construction activities and how this may impact their daily lives.
- Provide safety awareness to communities and individuals in the directly impacted area.
- Ensure stakeholders are aware of how to contact the project with questions and concerns.
- Ensure stakeholders are aware of how to make a grievance to the project.
- Ensure indirectly affected stakeholders are kept up to date on project progress.

The topics for consultation noted below have been taken from the results of the ESIA consultation phase and general experience in pipeline construction projects. The topics, frequency and materials used for engagement call be altered and adapted as more information becomes available through the on-going engagement.

Face to face technical meetings will be held as required and are not noted in the table as a standard method of engagement, since it will be on as needed basis.

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No	Stakeholder	Topics	Frequency and Start Date	Method and Materials	Lead and Supporting Responsibility
Red Category Stakeholders					
	Ministry of Environment and Urbanisation	Update of construction activities.	Yearly, starting 2Q 2015	<ul style="list-style-type: none"> Formally arranged face-to-face meetings Written Project brochures/ updates Technical workshops (If requested by the authority) 	Lead; TANAP HSSE Team
		Compliance with ESMPs	Quarterly, starting Q3 2014	<ul style="list-style-type: none"> Third Party Reports 	Lead : Third Party Monitoring Company Support: TANAP E/S Team
	Ministry of Energy and Natural Resources	Update of construction activities	Yearly, starting Q2 2015	<ul style="list-style-type: none"> Formally arranged face-to-face meetings Presentations/ Reports Written Project brochures/updates 	Lead : TANAP Construction/Project Management Team
	Project Partners	Update of Project	Monthly.	<ul style="list-style-type: none"> Formally 	Lead : TANAP

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No	Stakeholder	Topics	Frequency and Start Date	Method and Materials	Lead and Supporting Responsibility
		activities and progress		<ul style="list-style-type: none"> arranged face-to-face meetings • Presentations/ Reports 	Project Management Team
	Village Muhtars	<ul style="list-style-type: none"> Construction start-up and progress Recruitment process Community safety Access/traffic management Land acquisition/expropriation process and progress Grievance process 	Monthly at minimum, starting 1Q 2015.	<ul style="list-style-type: none"> • Informal face-to-face meetings • Formally arranged face-to-face meetings • Written Project brochures/ updates • Hotline • Grievance mechanism 	Lead : CC CLOs Support ; TANAP Social Impact Specialists and Land Team, with support from LRE.
	Landowners / Land users	<ul style="list-style-type: none"> Land acquisition/expropriation process and progress RAP Fund Implementation Grievance process 	Monthly at minimum, started in 2014.	<ul style="list-style-type: none"> • Informal face-to-face meetings • Formally arranged face-to-face meetings • Written Project brochures/updates • Hotline • Grievance mechanism 	Lead : LRE Support : TANAP Land and Social Teams;
	Directly Affected Communities/Persons	<ul style="list-style-type: none"> Construction start-up and progress Recruitment 	Monthly at minimum, started in 2014.	<ul style="list-style-type: none"> • Informal face-to-face meetings 	Lead : CC CLOs Support : TANAP Social Impact

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No	Stakeholder	Topics	Frequency and Start Date	Method and Materials	Lead and Supporting Responsibility
		process Community safety Access/traffic management Grievance process	CC effort to start in 1Q 2015.	<ul style="list-style-type: none"> Formally arranged face-to-face meetings Written Project brochures/updates Hotline Grievance mechanism 	Specialists
	National & International media	Construction start-up and progress Social and environmental investment activities Land acquisition/expropriation process and progress RAP Fund Implementation Local procurement data Local Recruitment data	Quarterly, starting 1Q 2015	<ul style="list-style-type: none"> Written Project brochures/updates Corporate website Hotline 	Lead : TANAP Corporate Communications Team
	General Directorates of Land Registry and Cadastry	Land acquisition/expropriation process and progress RAP Fund Implementation Grievance process	Monthly at minimum, started in 2014.	<ul style="list-style-type: none"> Informal face-to-face meetings Formally arranged face-to-face meetings Written Project brochures/updates 	Lead : LRE Support : TANAP Land and Social Teams

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No	Stakeholder	Topics	Frequency and Start Date	Method and Materials	Lead and Supporting Responsibility
				<ul style="list-style-type: none"> Hotline Grievance mechanism 	
	Governorships	<p>Construction start-up and progress</p> <p>Social and environmental investment activities</p> <p>Land acquisition/expropriation process and progress</p> <p>RAP Fund Implementation</p>	Yearly, starting 1Q 2015	<ul style="list-style-type: none"> Formally arranged face-to-face meetings Written Project brochures/updates Corporate website Hotline 	<p>Lead : TANAP Social Team</p> <p>Support : TANAP SEIP Team & LRE</p>
	Sub-governorships	<p>Construction start-up and progress</p> <p>Social or environmental investment activities</p> <p>Land acquisition/expropriation process and progress</p> <p>RAP Fund Implementation</p>	Yearly, starting 1Q 2015	<ul style="list-style-type: none"> Formally arranged face-to-face meetings Written Project brochures/updates Corporate website Hotline 	<p>Lead : TANAP Social Team</p> <p>Support : TANAP SEIP Team & LRE</p>
		<p>Construction Progress</p> <p>Land Acquisition / expropriation process and progress</p>	Yearly, starting 1Q 2015	<ul style="list-style-type: none"> Formally arranged face-to-face meetings 	Lead : CC CLOs and TANAP Social Impact Specialists
	Metropolitan municipalities	<p>Construction start-up and progress</p> <p>Social or</p>	Quarterly, starting 1Q 2015	<ul style="list-style-type: none"> Formally arranged face-to-face meetings 	Lead : TANAP Corporate Communications Team

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No	Stakeholder	Topics	Frequency and Start Date	Method and Materials	Lead and Supporting Responsibility
		environmental investment activities Land acquisition/expropriation process and progress RAP Fund Implementation		<ul style="list-style-type: none"> Written Project brochures/updates Corporate website Hotline 	Support : TANAP SEIP Team & LRE
		Construction start-up and progress Land acquisition/expropriation process and progress RAP Fund Implementation	Quarterly, starting 1Q 2015	<ul style="list-style-type: none"> Formally arranged face-to-face meetings Written Project brochures/updates Corporate website Hotline 	Lead : CC CLOs and TANAP Social Impact Specialists Support : LRE
	Project Employees –EPC and CC Employee	Construction start-up and progress Land acquisition/expropriation process and progress Grievance mechanism Working Conditions and Code of Conduct	Quarterly, starting 1Q 2015	<ul style="list-style-type: none"> Informal face-to-face meetings (“town hall”) Written Project brochures/updates Corporate website 	Lead : CC Project Management and Construction Teams Support : TANAP Project Management and Construction Teams
	Project Employees – Other Employee	Construction start-up and progress Social or environmental investment activities	Quarterly, starting 1Q 2015	<ul style="list-style-type: none"> Informal face-to-face meetings (“town hall”) Written Project brochures/updates 	Lead : TANAP Corporate Communications Team

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No	Stakeholder	Topics	Frequency and Start Date	Method and Materials	Lead and Supporting Responsibility
		Working Conditions and Code of Conduct		<ul style="list-style-type: none"> tes Corporate website 	
Orange Category Stakeholders					
	Relevant General Directorates (unless specifically named elsewhere)	<p>Construction start-up and progress</p> <p>Social and environmental investment activities</p> <p>Land acquisition/expropriation process and progress</p> <p>RAP Fund Implementation</p>	Every six months, starting 2015.	<ul style="list-style-type: none"> Written Project brochures/updates Corporate website Hotline 	<p>Lead : TANAP Permitting & Authority Liaison or Government Relations Team</p> <p>Support : TANAP Corporate Communications Team</p>
	Provincial Directorate of Food, Agriculture and Livestock	<p>Construction start-up and progress</p> <p>Social and environmental investment activities</p> <p>Land acquisition/expropriation process and progress</p> <p>RAP Fund Implementation</p>	Every six months, starting 2015.	<ul style="list-style-type: none"> Written Project brochures/updates Corporate website Hotline 	<p>Lead : TANAP Permitting & Authority Liaison or Government Relations Department.</p> <p>Support : TANAP Corporate Communications and HSSE Teams</p>
	Provincial Directorate of Work and Labour	<p>Construction start-up and progress</p> <p>Info relevant to recruitment and training</p>	Every six months, starting 2015.	<ul style="list-style-type: none"> Written Project brochures/updates Corporate website Hotline 	<p>Lead: TANAP Permitting & Authority Liaison or Government Relations Team</p> <p>Support : TANAP Corporate Communications Team</p>

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No	Stakeholder	Topics	Frequency and Start Date	Method and Materials	Lead and Supporting Responsibility
	Public	Construction start-up and progress Social or environmental investment activities Local Procurement data Recruitment data	6 Monthly, starting 2015	<ul style="list-style-type: none"> Media advertisements Corporate website Hotline 	Lead : TANAP Corporate Communications Team
• Green Category Stakeholders					
	Business Associations	Construction start-up and progress Local procurement data.	Yearly, starting 2015	<ul style="list-style-type: none"> Corporate website Hotline 	Lead : TANAP Corporate Communications Team
	Chambers of Commerce	Construction start-up and progress Local procurement data	Yearly, starting 2015	<ul style="list-style-type: none"> Corporate website Hotline 	Lead : TANAP Corporate Communications Team
	SMMSEs	Construction start-up and progress Local procurement data	Yearly, starting 2015	<ul style="list-style-type: none"> Corporate website Hotline 	Lead : TANAP Corporate Communications Team
	Relevant Regional Directorates (unless specifically named elsewhere)	Construction start-up and progress	Yearly, starting 2015	<ul style="list-style-type: none"> Corporate website Hotline 	Lead : TANAP Permitting & Authority Liaison / Government Relations Team
	Other provincial offices	Construction start-up and progress	Yearly, starting 2015	<ul style="list-style-type: none"> Corporate website Hotline 	Lead : TANAP Corporate Communications Team
	Multinational and international organizations	Construction start-up and progress	Yearly, starting Q4 2015	<ul style="list-style-type: none"> Corporate website Hotline 	Lead : TANAP HSSE Team Support : TANAP Corporate Communications

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No	Stakeholder	Topics	Frequency and Start Date	Method and Materials	Lead and Supporting Responsibility
					Team
	Cooperatives	Construction start-up and progress	Yearly, starting 2015	<ul style="list-style-type: none"> Corporate website Hotline 	Lead : TANAP Corporate Communications Team
	Universities and Scientific Community	Construction start-up and progress	Yearly, starting 2015	<ul style="list-style-type: none"> Media advertisements Corporate website Hotline 	Lead : TANAP Corporate Communications Team
	Local media	<p>Construction start-up and progress</p> <p>Social and environmental investment activities</p> <p>Land acquisition/expropriation process and progress</p> <p>RAP Fund Implementation</p> <p>Local procurement data</p> <p>Recruitment data</p>	Yearly starting 1Q 2015	<ul style="list-style-type: none"> Written Project brochures/updates Corporate website Hotline Face to Face Meetings 	Lead : TANAP Corporate Communications Team
	Regional Directorates of Cultural Heritage Protection Boards	<p>Construction start-up and progress</p> <p>Information on compliance with Chance Finds Procedure and Heritage Management</p>	Annually, starting 2015. (ad-hoc meetings in case of chance finds)	<ul style="list-style-type: none"> Presentations/ Reports Written Project brochures/updates Corporate website Hotline 	Lead : TANAP HSSE Team
	Local NGOs	Construction start-up and progress	Annually, starting Q4 2015.	<ul style="list-style-type: none"> Written Project brochures/updates 	Lead : TANAP HSSE Team

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No	Stakeholder	Topics	Frequency and Start Date	Method and Materials	Lead and Supporting Responsibility
		<p>Social or environmental investment activities</p> <p>Land acquisition/expropriation process and progress</p> <p>RAP Fund Implementation</p>		<ul style="list-style-type: none"> • Formal Meeting • Corporate website • Hotline 	Support : TANAP Corporate Communications Team
	National NGOs	<p>Construction start-up and progress</p> <p>Social or environmental investment activities</p> <p>Land acquisition/expropriation process and progress</p> <p>RAP Fund Implementation</p>	Annually, starting 2015.	<ul style="list-style-type: none"> • Written Project brochures/updates • Formal Meeting • Corporate website • Hotline 	<p>Lead : TANAP HSSE Team</p> <p>Support : TANAP Corporate Communications Team</p>
	International NGOs	<p>Construction start-up and progress</p> <p>Social or environmental investment activities</p> <p>Land acquisition/expropriation process and progress</p> <p>RAP Fund Implementation</p>	Annually, starting 2015.	<ul style="list-style-type: none"> • Written Project brochures/updates • Technical workshops • Corporate website • Hotline 	<p>Lead: TANAP HSSE Team</p> <p>Support : TANAP Corporate Communications Team</p>

Table 4: Stakeholder Engagement Plan for General Pipeline and Facilities Construction Phase

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4.2 Stakeholder Engagement for Off-shore Pipeline Construction

A contract for construction of the off-shore section of TANAP has been awarded in 3Q 2016, with construction expected to start in mid-2017. Table 5 depicts a rough plan for stakeholder engagement activities for off-shore pipeline construction which will be reviewed and refined over time as the construction phase approaches. In depth stakeholder consultation with directly affected fishermen cannot begin until detailed construction methods have been finalised, which is expected in 2017.

Timeframe	Activities	Engagement Required	Parties Involved
1-2 Q 2017	Finalisation of preferred construction methodology (dredging) Sediment plume modelling associated with side casting dredged material Sediment characterisation through geotechnical investigation Permitting	On-going engagement with MoEU to determine their requirements for moving forward with dredging option. Engagement with other national or provincial governmental institutions to determine permitting requirements.	TANAP Off-shore and Environment Team TANAP E/S Teams TANAP Permitting Teams
4Q 2016	Issue of ITT Contract award Detailed engineering Permitting	On-going engagement with MoEU to finalise mitigations and management associated with dredging. Informal “checking in” with local fisherman and fishing cooperatives to reassure them that planning is underway, providing construction methodology is finalised.	TANAP Off-shore and Environment Team TANAP E/S Teams TANAP Permitting Team
1-2 Q 2017	Detailed engineering Permitting Land acquisition	Engagement with relevant landowners to discuss land acquisition/expropriation process. Engagement with local fishermen and cooperatives to provide construction impact awareness and discuss mitigation and/or	LRE TANAP Land Team TANAP Social Team TANAP Permitting Team

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		compensation measures. Engagement with NGOs and local authorities to provide construction impact awareness.	
3-4 Q 2017	Construction	EPC presence on site for E/S management	EPC E/S Team

Table 5: Stakeholder Engagement Plan/Schedule for Off-shore Pipeline Construction

4.3 Stakeholder Engagement for Compressor Station Construction

A contract for construction of the compressor stations associated with the pipeline has been awarded and construction started in 3Q 2016. Table 6 depicts a rough plan for stakeholder engagement activities for compressor station construction, as the construction phase approaches.

Timeframe	Activities	Engagement Required	Parties Involved
	Detailed design Land acquisition Permitting	Engagement with relevant landowners to discuss land acquisition/expropriation process. Engagement with local residents to ensure long-term nature and impact of stations is understood. Development of RAP Fund activities as required for long-term impacts. Engagement with local authorities to ensure long-term nature and impact of stations is understood and to clarify long-term land use restrictions.	LRE TANAP and TANAP Land Team TANAP E/S Teams TANAP Permitting Teams
3-4 Q 2015	Detailed engineering Permitting	Engagement with relevant landowners to discuss land	TANAP Land Team TANAP Social Team

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	<p>Land acquisition</p> <p>Contract award</p>	<p>acquisition/expropriation process.</p> <p>Engagement with local residents to ensure long-term nature and impact of stations is understood.</p> <p>Development of RAP Fund activities as required for long-term impacts.</p> <p>Engagement with local authorities to ensure long-term nature and impact of stations is understood and to clarify long-term land use restrictions.</p>	
	<p>Detailed engineering</p> <p>Permitting</p> <p>Land acquisition</p> <p>Construction</p>	<p>Engagement with local residents to ensure long-term nature of stations is understood.</p> <p>Engagement with local authorities to ensure long-term nature and impact of stations is understood.</p> <p>Implementation of RAP Fund activities as required for long-term impacts.</p> <p>EPC presence on site for E/S management</p>	<p>LRE and TANAP Land Team</p> <p>TANAP Social Team</p> <p>TANAP Permitting Dept.</p> <p>TANAP Social Impact Specialists</p> <p>EPC CLOs</p>

Table 6: Stakeholder Engagement Plan/Schedule for Compressor Station Construction

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5. MONITORING AND REPORTING

As noted in Section 4, TANAP's Social Team is responsible for:

- Implementing some of the elements of the SEP
- Monitoring the progress of implementation of the SEP across all TANAP Teams
- Collating engagement information from multiple teams
- Entering engagement data into OSID
- Analysing the information per OSID functions
- Providing reports to TANAP management and other teams.

The TANAP Social Team, will review this plan every six months to determine if any changes to stakeholder classification or engagement are required. If so, the plan will be updated and a new revision distributed.

TANAP Social Team will provide a monthly report summarising the key engagement activities with type of meetings, based on information provided in the OSID system.

TANAP Social Impact Specialists will ensure that TANAP Lot Manager and TANAP Social Team are fully aware of stakeholder engagement activities or issues that have the potential to impact project progress via daily construction meetings at site and daily and weekly reports,.

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6. STAKEHOLDER ENGAGEMENT METHODS

TANAP has and will continue to use the following methods for engaging with stakeholders:

- Public Participation Meetings – as required under the environmental assessment legislation of the Republic of Turkey (Environmental Law No 2872 (Issued on 11.08.1983, OG No 18132, Amended by Law No 5491) and Regulation on Environmental Impact Assessment (17.07.2008 OG No 26939, amended 30.06.2011).
- Informal face to face meetings – likely to be the primary form of on-going consultation during the construction phase.
- Frequently Asked Questions – in appropriate language and format to distribute to directly affected stakeholders
- Presentations – in appropriate languages and with appropriate level of detail for the audience.
- Informant interviews – used primarily during baseline data collection to collect data as well as information about perceptions of the project.
- Focus groups – used primarily for information collection during the ESIA process.
- Correspondence – to be used as part of official permitting procedure and on-going information updates.
- Media advertisements – invitations to participate in meetings, information disclosure, etc.
- Project Brochure/Updates - Project Brochure initially used as part of the ESIA scoping process. This will be updated to provide up to date construction progress info and will be used as on-going communication tool.
- Corporate website – publically available site for project announcements, documents, reports, etc.
- Technical workshops – to be used if additional technical information is required by certain group of stakeholders.
- Free hotline – available at any time for stakeholders to contact the Company with questions or concerns.
- Baseline surveys – used primarily during the ESIA and land acquisition processes.
- Grievance mechanism – aimed particularly at directly affected stakeholders. Mechanism has been and will continue to be widely disclosed to affected public.