



European Investment Bank (EIB)

Luxembourg, 6 December 2022

Environmental and Social Completion Sheet (ESCS)¹

Overview

Project Name:	Amadeus RDI Innovative Solutions
Project Number:	2019-0855
Country:	France / Bulgaria / Germany
Project Description:	The project concerned the R&D activities for the development of a wide variety of new technologies and products, that will be used internally and by airlines, airports, travel agencies and hotels. The new developments comprised among others platform software developments, new distribution capabilities, payment solutions, and loyalty management applications. The R&D was carried out in Europe during 2020 to 2021.

Summary of Environmental and Social Assessment at Completion

EIB notes the following Environmental and Social performance and key outcomes at Project Completion.

The R&D project related to the development of software applications for the travel industry. These applications allow for an efficient booking of flights, hotels or train tickets as well as providing a wide number of solutions for the operation of airports, airlines and hotels. These software R&D activities were carried out in existing R&D centres, that are spread across Europe with key hubs in France, Bulgaria and Germany.

The project was not subject of an EIA according to the EIA Directive 2011/92/EU as amended by the directive 2014/52/EU. The residual environmental impacts of the software R&D activities itself are limited. However, the applications offered by the promoter are enabling the travel industry to become more efficient and to enable emission reductions per passenger.

The promoter has a well-developed corporate social responsibility (CSR) programme, which aims at bringing people and technology together to help build a responsible, inclusive and sustainable travel and tourism industry. In 2021 the company spent more than EUR 2.2 m and approximately 35 000 staff hours for community activities. Through such activities and the developed products several SDGs were supported. One key achievement under SDG 3 (Good Health and Well Being) was the development of the technology for the protection of traveller's health and safety through the Amadeus Traveller ID facilitating the verification of COVID-19 documents.

Summary opinion of Environmental and Social aspects at completion:

EIB is of the opinion based on reports provided from the promoter, that the Project has been implemented in line with EIB Environmental and Social Standards, applicable at the time of appraisal.

¹ The template is for ILs and FLs