How to create an account?
Create a contact account to ask questions regarding general information about the EIB. Once you have created your account, you can make a new enquiry, consult replies on your existing enquiries and manage your notification preferences.

Create an account to contact us or login

- Click here to start creating your account
- Create an account
- Login →
- Once your account is created, in the future click on "login"
- Reset password
- Help
Follow-up on your Request

New Account
Create a new account below.

First name
Last name
Enter your email address
Enter a password

Hint: Use at least one uppercase letter, one lowercase letter, one number, one special character (~!@#$%^&*).
Follow-up on your Request

Activate your account

John, you're one step away from activating your new External MyRequests account!

Confirmation code: xxxxxxxxx

Click the 'Activate account' button below or alternately, enter the confirmation code when prompted on the application sign-in screen.

Click here to activate your account, and you will be asked to paste the above confirmation code to finalize your registration.

This email notification is automated. Please do not reply to this message. Contact helpdesk directly if you have any questions about this email.
ENJOY YOUR BROWSING EXPERIENCE!