How to create an account?
Contact us

Create a contact account to ask questions regarding general information about the EIB. Once you have created your account, you can make a new enquiry, consult replies on your existing enquiries and manage your notification preferences.
Follow-up on your Request

New Account
Create a new account below.

First name
Write your first name

Last name
Write your last name

Enter your email address
Write your email address

Enter a password
Enter a password with the requirements written below

Password strength: Strong
Hint: Use at least one uppercase letter, one lowercase letter, one number, one special character (\-!@#$%^&*).
Follow-up on your Request

Activate your account

John, you're one step away from activating your new External MyRequests account!

Confirmation code: xxxxxxxx

Click the 'Activate account' button below or alternately, enter the confirmation code when prompted on the application sign-in screen.

Click here to activate your account, and you will be asked to paste the above confirmation code to finalize your registration.
ENJOY YOUR BROWSING EXPERIENCE!