



Citizens' Driven Accountability of International Financial Institutions

Civil Society Workshop

Kyiv, Ukraine, 8 and 9 November 2016

Agenda

Facilitator: Vladyslava Kanevska

Day 1 *Tuesday 8 November*

16:00-16:30 **Registration**
(Pre-function Room)

16:30-18:30 **Setting the scene**
(Embassy Suite 1 Room)

- Welcome
Felismino Alcarpe (Head, EIB Complaints Mechanism)
- Introduction to the workshop
Felismino Alcarpe (Head, EIB Complaints Mechanism)
Fidanka Bacheva-Mc Grath (EBRD Campaign Coordinator, Bankwatch)
- Presentation of International Financial Institutions (IFIs) and Multilateral Development Banks (MDBs), their accountability *and* their accountability mechanisms
William Kennedy (Director, OPIC Office of Accountability)
Maartje van Putten (Expert, EBRD Project Complaints Mechanism)

19:00-21:00 **Dinner**
(Bistro Cote Est)

- Networking opportunity

Day 2 *Wednesday 9 November*

08:30 – 9:00 **Coffee**
(Embassy Suite 1-5 Room)

09:00 – 10:15 **Accountability Mechanisms Overview**

- Brief Introduction of Independent Accountability Mechanisms (IAMs)
 - General overview of IAMs
Felismino Alcarpe (Head, EIB Complaints Mechanism)
 - Particularities and specific aspects Particularities of each IAM
Felismino Alcarpe (Head, EIB Complaints Mechanism)
David Simpson (Officer, EBRD Project Complaint Mechanism)
Jan Mattson (Member, World Bank Inspection Panel)
Scott Adams (Specialist Ombudsman, Dispute Resolution, CAO, IFC-MIGA)
William Kennedy (Director, OPIC Office of Accountability)
Pavlos Pavlides (Head of Internal Audit, Head of Complaints Mechanism, BSTDB, BSTDB)
- Q&A

10:15 – 11:30 **Session 1. Interactive dialogue with CSOs**

Chair: CEE Bankwatch Network

- CSOs challenges in social-environmental space
Vladlena Martysynkevych, CEE Bankwatch Network/National Ecological Centre of Ukraine
- Experience-sharing from the audience
- CSOs view in accessing IAM
David Chipashvili, Green Alternative/CEE Bankwatch Network, Georgia

11:30 – 11:45 **Coffee Break**

11:45 – 13:45 **Session 2. World Café Tables**

Small group discussion, dialogue between CSOs and IAMs representatives. Round tables chaired by CEE Bankwatch Network or an affiliated CSO, discussing the role and work of IAMs including: how to access; complaints eligibility criteria; operating procedures; community impact; mediation/investigation processes; exchange of information between mechanisms on co-funded projects and other issues that may come up during morning sessions.

13:45 – 14:45 **Working lunch**
(Bistro Cote Est)

14:45 – 15:15 **World Café Reporting Out**

- Small Group Rapporteurs – the tables' chairs.

15:15 – 16:45 **Session 3. Case studies**

- 2 case studies by IAMs
Jan Mattsson (Member, WB Inspection Panel)
Serge Selwan (Senior Operations Officer, WB Inspection Panel)
Olga Vasiliev (Adviser, EBRD Project Complaints Mechanism)
- 2 cases by CSOs/NGOs
Anna Roggenbuck (Policy officer, CEE Bankwatch Network)
Fidanka Bacheva-McGrath (EBRD Campaign Coordinator, Bankwatch)
- Learn about the mechanics of a complaint

16:45 – 17:00 **Coffee Break**

17:00 – 18:00 **Session 4. Conflict resolution as an alternative or a complement to compliance reviews**

- Overview
- Challenges and Opportunities
- Factors to Consider
- Q&A/Plenary Discussion
Scott Adams (Specialist Ombudsman, Dispute Resolution, CAO, IFC-MIGA)
Olga Vasiliev (Advisor, EBRD Project Complaints Mechanism)
Felismino Alcarpe (Head, EIB Complaints Mechanism)

18:00 – 18:30 **Workshop Feedback**

18:30 – 18:45 **Closing Session**

David Simpson (Officer, EBRD Project Complaint Mechanism)
Felismino Alcarpe (Head, EIB Complaints Mechanism)
Anna Roggenbuck (Policy officer, CEE Bankwatch Network)

18:45 – 20:00 **Cocktail**
(Bistro Cote Est)