

Европейска инвестиционна банка
Evropská investiční banka
Den Europæiske Investeringsbank
Europäische Investitionsbank
Euroopa Investeerimispank
Ευρωπαϊκή Τράπεζα Επενδύσεων
European Investment Bank
Banco Europeo de Inversiones
Banque européenne d'investissement
Banca europea per gli investimenti
Eiropas Investīciju banka

Europos investicijų bankas
Európai Beruházási Bank
Bank Ewropew ta' l-Investment
Europese Investeringsbank
Europejski Bank Inwestycyjny
Banco Europeu de Investimento
Banca Europeană de Investiții
Európska investičná banka
Evropska investicijska banka
Euroopan investointipankki
Europeiska investeringsbanken

EXP BEI-EIB
B 002675 16. JUN 17

[REDACTED]
[REDACTED]
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Luxembourg, 16 June 2017

IG/CM/OES/nh
EIB-Confidential

Dear Sir,

We herewith acknowledge receipt of your letter of 26 May 2017 received on 1st June 2017 concerning the "Trans Adriatic Pipeline" project. Please note that the EIB Complaints Mechanism (EIB-CM) has registered your complaint with the number SG/E/2017/21/PR.

Following a preliminary review of your case, the EIB Complaints Mechanism (EIB-CM) has taken note that the EIB operational team has not finalised the due diligence on the project and therefore the EIB Management Committee is yet to take any decision to finance it.

Therefore, your complaint has been transferred to the operational services of the EIB that will consider your concerns, contacting you and providing a formal response within the upcoming days.

Please be informed that at this extent the EIB-CM is not conducting any further investigation into this matter. Should you consider the EIB services' action/reply is not satisfactory and you wish to pursue the matter further, you may consider reverting to the EIB-CM by e-mail (complaints@eib.org)

Further information on the EIB Complaints Mechanism is available at the following address: <http://www.eib.org/infocentre/publications/all/complaints-mechanism-policy.htm>

Furthermore we would be grateful if you could inform us whether you wish this complaint to be treated as confidential. Details about the EIB-CM confidentiality policy are available at the following address: <http://www.eib.org/infocentre/complaints-form.htm>

For any further communication regarding your complaint, please use the reference number above.

Yours sincerely,

EUROPEAN INVESTMENT BANK

Deputy Head of Division
Complaints Mechanism

Complaints Officer

