



EXP BEI - EIB  
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Luxembourg, 30 June 2017

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Public

Dear

We refer to your correspondence of 26 May 2017 to the European Investment Bank (EIB), regarding the Trans Adriatic Pipeline (TAP) project which has been transmitted to us by the EIB Complaints Mechanism on 14 June 2017. We also refer to the correspondence of 16 June 2017 sent by the EIB Complaints Mechanism, informing you that your complaint had been transferred to the operational services of the Bank.

We would first like to thank you for taking the time to bring the issues raised in your letter to the Bank's attention. Please be assured that, as the Bank of the EU, the EIB applies the highest standards in its technical, economic, financial, and environmental and social assessment of all the projects it finances, and requests their compliance and alignment with national laws, as well as with the EIB Environmental and Social Standards<sup>1</sup>.

Within this context, we would like to inform you that the EIB is currently not financing this project but is appraising it in order to decide whether to support it or not.

We would also like to underline that TAP, as the project promoter, has the ultimate responsibility for the proper implementation of the project's Land Easement and Acquisition programme in compliance with national law and, in the case of EIB financing, in line with the EIB environmental and social standards.

Furthermore, as part of their social commitment to local communities, TAP is responsible for providing answers to the specific requests and questions raised by project affected people regarding their individual cases. We therefore encourage you to also continue working directly with the promoter to obtain clarification on the issues raised in your correspondence and to submit your concerns to the project grievance mechanism whose contact details are available on the dedicated website<sup>2</sup>.

If you have already raised your concerns with TAP and these have not been resolved, kindly let us know and indicate if you authorise the EIB to reveal the details of your case, including your identity, to TAP.

<sup>1</sup> For additional information regarding the environmental and social standards applied to the projects EIB finances, you may wish to consult Volume I of the related publication:  
<http://www.eib.org/infocentre/publications/all/environmental-and-social-practices-handbook.htm>

<sup>2</sup> <http://www.tap-ag.com/grievance>

We hope you find this information useful and remain at your disposal should you wish to provide us with additional information or should you need any further clarification regarding the EIB's activities or its involvement in this project<sup>3</sup>.

Yours sincerely,

**EUROPEAN INVESTMENT BANK**

Head of Division

Deputy Head of Division

Civil Society Division  
Corporate Responsibility Department  
Secretariat General

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<sup>3</sup> In line with Article 5.31 of the EIB Group Transparency Policy, please be informed that, should you consider this reply as unsatisfactory, you have the right to make a confirmatory application or lodge a complaint with the EIB Complaints Mechanism.