

## GRI G4 Content Index

### GENERAL STANDARD DISCLOSURES

General Standard Disclosures	Page Number (or Link)	Identified Omission(s)	Reason(s) for Omission(s)	Explanation for Omission(s)	External Assurance
<b>STRATEGY AND ANALYSIS</b>					
G4-1	EIB - 2014 Sustainability Report, Foreword, p.2-3 <a href="http://www.eib.org/infocentre/publications/all/sustainability-report-2014.htm">http://www.eib.org/infocentre/publications/all/sustainability-report-2014.htm</a>				No
G4-2	<a href="http://www.eib.org/infocentre/events/all/annual-press-conference-2015.htm">http://www.eib.org/infocentre/events/all/annual-press-conference-2015.htm</a> <a href="http://www.eif.org/news_centre/publications/agm_2015_chairman_of_the_board_activity_report.pdf">http://www.eif.org/news_centre/publications/agm_2015_chairman_of_the_board_activity_report.pdf</a>				No
<b>ORGANIZATIONAL PROFILE</b>					
G4-3	EIB Group 2014 Sustainability Report, Foreword, p.2-3 <a href="http://www.eib.org/infocentre/publications/all/sustainability-report-2014.htm">http://www.eib.org/infocentre/publications/all/sustainability-report-2014.htm</a>				No
G4-4	<a href="http://www.eib.org/products/index.htm">http://www.eib.org/products/index.htm</a> <a href="http://www.eif.org/what_we_do/index.htm">http://www.eif.org/what_we_do/index.htm</a>				No
G4-5	<a href="http://www.eib.org/infocentre/contact/offices/index.htm">http://www.eib.org/infocentre/contact/offices/index.htm</a>				No
G4-6	<a href="http://www.eib.org/projects/regions/index.htm">http://www.eib.org/projects/regions/index.htm</a>				No
G4-7	<a href="http://www.eib.org/about/structure/index.htm">http://www.eib.org/about/structure/index.htm</a>				No
G4-8	<a href="http://www.eib.org/projects/regions/index.htm">http://www.eib.org/projects/regions/index.htm</a>				No

G4-9	<a href="http://www.eib.org/about/key_figures/data.htm">http://www.eib.org/about/key_figures/data.htm</a>				No
G4-10	The EIB Group had 2,556 staff on board at the end of December 2014.				No
G4-11	Our Staff Representation - elected from amongst the staff and by the staff. For further details please refer to our Staff Representation Convention – General (Art.1 – 6), p. 3-4 <a href="http://www.eib.org/attachments/general/convention_staff_representation_en.pdf">http://www.eib.org/attachments/general/convention_staff_representation_en.pdf</a>				No
G4-12	The EIB's Standard Terms and Conditions require its suppliers conform with EU legislation as far as environmental and social issues are concerned. See also the EIB template contractual clauses on environmental matters for projects financed by the Bank <a href="http://www.eib.org/attachments/documents/eib_standard_contractual_clauses_on_environmental_information_en.pdf">http://www.eib.org/attachments/documents/eib_standard_contractual_clauses_on_environmental_information_en.pdf</a>				No
G4-13	EIB Group Corporate Governance Report 2014 - 5. New policies and rules in corporate governance, p.14; 6. New developments in corporate governance at the EIF in 2014, p.14-18 <a href="http://www.eib.org/attachments/strategies/eib_group_corporate_governance_report_2014_en.pdf">http://www.eib.org/attachments/strategies/eib_group_corporate_governance_report_2014_en.pdf</a>				No
G4-14	The EIB aims, in accordance with EU policy on the environment, at a high level of protection based on the application of the precautionary principle, and on the principles that preventative action should be taken, that environmental damage should be rectified at source, and that the polluter should pay. <a href="http://www.eib.org/infocentre/press/news/all/environmental-and-social-safeguards.htm">http://www.eib.org/infocentre/press/news/all/environmental-and-social-safeguards.htm</a>				No
G4-15	The EIB subscribes to various economic, environmental and social charters and principles, such as those listed below: - European Principles for the Environment – signatories to the declaration have a shared responsibility to protect and improve the environment in the interests of sustainable development. - The Aarhus Regulation EC (No) 1367/2006 on public access to information, public participation in decision-making and access to justice in environmental matters – 28 June 2007. - Memorandum of Understanding with DG Environment setting up working procedures on environmental aspects between the EIB and the European Commission – May 2002. - EIB Statement of Environmental and Social Principles and Standards” approved on 3 February 2009 (Art. 43, Environmental Standards in the Rest of the World makes explicit reference the implementation of the Extractive Industries Transparency Initiative (EITI). EIB is an observer on the EITI Board. - Strategic partnerships with the business-focused World Climate Summit (WCS) and with a United Nations Environment Programme (UNEP)-led platform support of the EU position in the international climate negotiations in the run-up to COP 21. - Signatory to the Corporate Governance Development Framework alongside other development finance institutions. - Adopted the Client Protection Principles in Microfinance in 2009 actively promoting responsible finance principles in its microfinance operations. The EIB Institute was set up within the EIB Group (European Investment Bank and European Investment Fund) to promote initiatives for the common good in Europe, mostly in EU Member States. This includes reducing inequalities, enhancing knowledge, innovation and competitiveness and ensuring cohesion throughout Europe. This is implemented via three strategic programmes: the Knowledge Programme, the Social Programme and the Arts and Culture Programme. <a href="http://institute.eib.org/">http://institute.eib.org/</a>				No

G4-16	<p>Since 1996 the EIB has been cooperating with multilateral development banks as a member of the Evaluation Cooperation Group (ECG). The ex post evaluation service has been an active member of the ECG, whose members include the evaluation teams of the World Bank Group, the Inter-American Development Bank, the Asian Development Bank, the African Development Bank, the European Bank for Reconstruction and Development, as well as representatives of the International Monetary Fund, the OECD's DAC (Development Assistance Committee) and the UNDP.- In 2009 the EIB became part of the Long-Term Investors Club (LTIC), whose sole purpose is to support social and environmental improvement through long-term investment, in accordance with internationally recognised social and environmental responsibility policies.- In 2013 the European Long-Term Investors Association (ELTI) was created following the European Council meeting on 27-28 June, which reviewed the implementation of the Growth and Jobs Pact adopted the year before by the Heads of State and Government. The EIB is a founding member and currently chairs the Management Board. ELTI gathers 24 European long-term financial institutions and is thus clearly identified as a key player in the European debate on long-term investment. ELTI's goal is to promote long-term investment in close alignment with the objectives and initiatives developed by the European Union to foster sustainable, smart and inclusive growth and job creation.- The World Conservation Union (IUCN) and the European Investment Bank signed a framework agreement for cooperation on strengthening awareness about nature when financing investment projects.- For its reporting, the Bank became an organisation stakeholder of the Global Reporting Initiative in 2008 and has been following the G3 guidelines since 2006 and will apply G4 guideline for its 2014 report.- In 2013 the EIB joined the International Aid Transparency Initiative (IATI), a voluntary multi-stakeholder initiative that seeks to make information about aid and development finance easier to access, use and understand. The EIB has undertaken to follow the respected IATI standard for all lending in partner countries outside the European Union. Over the coming months, the EIB will work with the IATI Secretariat to put in place the necessary systems and procedures to implement the IATI reporting standard.</p>				No
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#### IDENTIFIED MATERIAL ASPECTS AND BOUNDARIES

G4-17	<p>EIB Group Governance report - Section 1 EIB Group Structure, page 3  <a href="http://www.eib.org/attachments/strategies/eib_group_corporate_governance_report_2014_en.pdf">http://www.eib.org/attachments/strategies/eib_group_corporate_governance_report_2014_en.pdf</a></p>				No
G4-18	<p>EIB Sustainability report - About this report, page 8;  EIB Sustainability report - Defining the aspects that matter, page 10-13  <a href="http://www.eib.org/infocentre/publications/all/sustainability-report-2014.htm">http://www.eib.org/infocentre/publications/all/sustainability-report-2014.htm</a></p>				No
G4-19	<p>EIB Sustainability report - Outcome of materiality assessment, page 12  <a href="http://www.eib.org/infocentre/publications/all/sustainability-report-2014.htm">http://www.eib.org/infocentre/publications/all/sustainability-report-2014.htm</a></p>				No
G4-20	<p>EIB Sustainability report - Material aspects and boundaries, page 12-13  <a href="http://www.eib.org/infocentre/publications/all/sustainability-report-2014.htm">http://www.eib.org/infocentre/publications/all/sustainability-report-2014.htm</a></p>				No
G4-21	<p>EIB Sustainability report - Material aspects and boundaries, page 12-13  <a href="http://www.eib.org/infocentre/publications/all/sustainability-report-2014.htm">http://www.eib.org/infocentre/publications/all/sustainability-report-2014.htm</a></p>				No
G4-22	<p>There are no restatements of information provided in previous reports</p>				No
G4-23	<p>Any changes in the scope and aspect boundaries result from the switch from G3.1 to G4 reporting.</p>				No

STAKEHOLDER ENGAGEMENT				
G4-24	EIB - 2014 Sustainability Report - Methodology, p. 11-12 <a href="http://www.eib.org/infocentre/publications/all/sustainability-report-2014.htm">http://www.eib.org/infocentre/publications/all/sustainability-report-2014.htm</a>			No
G4-25	EIB - 2014 Sustainability Report - Methodology, p. 11-12 <a href="http://www.eib.org/infocentre/publications/all/sustainability-report-2014.htm">http://www.eib.org/infocentre/publications/all/sustainability-report-2014.htm</a>			No
G4-26	EIB - 2014 Sustainability Report - Defining the aspects that matter p. 10-13 <a href="http://www.eib.org/infocentre/publications/all/sustainability-report-2014.htm">http://www.eib.org/infocentre/publications/all/sustainability-report-2014.htm</a>			No
G4-27	EIB - 2014 Sustainability Report -Outcome of materiality assessment, p. 12 <a href="http://www.eib.org/infocentre/publications/all/sustainability-report-2014.htm">http://www.eib.org/infocentre/publications/all/sustainability-report-2014.htm</a>			No
REPORT PROFILE				
G4-28	The reporting period is between 01/01/14 - 31/12/14			No
G4-29	EIB - 2013 Sustainability report <a href="http://www.eib.org/attachments/general/reports/sustainability_report_2013_en.pdf">http://www.eib.org/attachments/general/reports/sustainability_report_2013_en.pdf</a>			No
G4-30	The reporting cycle is annual			No
G4-31	EIB - 2014 Sustainability Report - About this report p. 8; EIB – 2014 Sustainability report - Independent Limited Assurance Report to the EIB Group p. 50-51 <a href="http://www.eib.org/infocentre/publications/all/sustainability-report-2014.htm">http://www.eib.org/infocentre/publications/all/sustainability-report-2014.htm</a>			No
G4-32	EIB - 2014 Sustainability Report -About this report p. 8 <a href="http://www.eib.org/infocentre/publications/all/sustainability-report-2014.htm">http://www.eib.org/infocentre/publications/all/sustainability-report-2014.htm</a>			No
G4-33	EIB - 2014 Sustainability Report -Independent Limited Assurance Report to the EIB Group p. 50-51 <a href="http://www.eib.org/infocentre/publications/all/sustainability-report-2014.htm">http://www.eib.org/infocentre/publications/all/sustainability-report-2014.htm</a>			No
GOVERNANCE				
G4-34	EIB – Governance <a href="http://www.eib.org/about/structure/governance/index.htm">http://www.eib.org/about/structure/governance/index.htm</a> EIB - The Governance - Governance of the EIB, p. 6 <a href="http://www.eib.org/attachments/general/governance_of_the_eib_en.pdf">http://www.eib.org/attachments/general/governance_of_the_eib_en.pdf</a> EIF – Governance <a href="http://www.eif.org/who_we_are/governance/index.htm">http://www.eif.org/who_we_are/governance/index.htm</a>			No

G4-35	EIB - The Governance - The decision-making process regarding the Bank's activities, p. 11 <a href="http://www.eib.org/attachments/general/governance_of_the_eib_en.pdf">http://www.eib.org/attachments/general/governance_of_the_eib_en.pdf</a>				No
G4-36	The Environment, Climate and Social Office (ECSO), located within the Projects Directorate, is the division responsible for policy development in the area of environment, social and climate change at the EIB. In this respect, ECSO has drafted the EIB Statement on Environmental and Social Principles and Standards (2009) the Environmental and Social Handbook (2013). The Handbook explains the role of specialised units or individuals who collectively ensure that the EIB's activities respond to the highest possible standards. Specifically, Volume II of the aforementioned Handbook provides to EIB project teams advice on the planning and management of the environmental and social appraisal and monitoring of EIB operations. The EIB Statement on Environmental and Social Principles and Standards and the Environmental and Social Handbook have been approved by the Board of Directors and the Management Committee, respectively. This is proof of the support from the management and the shareholders. Internally, the Environment, Climate and Social Office (ECSO) organises regular training and awareness raising sessions to promote knowledge of our standards and increase capacity on environment, social and climate among the staff. Specifically for the application of the new Handbook a series of roll out sessions were organised in 2013 and 2014 to inform staff of the changes in the standards. Introductory trainings are organised regularly to new staff in the Project Directorate to introduce professional staff to the Bank's E&S safeguards. Additional training and awareness sessions are organised through the year to improve knowledge and capacity of the professional staff in this area.				No
G4-37	EIB - 2014 Sustainability Report - Open and Accountable p. 42-49 <a href="http://www.eib.org/infocentre/publications/all/sustainability-report-2014.htm">http://www.eib.org/infocentre/publications/all/sustainability-report-2014.htm</a>				No
G4-38	EIB Group Corporate Governance Report 2014 - Board of Governors, p.4; Board of Directors, p.5; Board committees, p.7 <a href="http://www.eib.org/attachments/strategies/eib_group_corporate_governance_report_2014_en.pdf">http://www.eib.org/attachments/strategies/eib_group_corporate_governance_report_2014_en.pdf</a>				No
G4-39	EIB - The Governance – 2.6 How are decisions taken by the governing bodies, p. 8 <a href="http://www.eib.org/attachments/general/governance_of_the_eib_en.pdf">http://www.eib.org/attachments/general/governance_of_the_eib_en.pdf</a>				No
G4-40	The EIB's Statute determines the composition of the members of the supreme governing body of the EIB, which is the Board of Governors. Governors are ministers, mostly Ministers for Economy and Finance, representatives of democratically elected governments. EIB - Statute and other treaty provisions - Art 7 p.9; Art 9, p.11; Art 11, p.13 <a href="http://www.eib.org/attachments/general/statute/eib_statute_2013_07_01_en.pdf">http://www.eib.org/attachments/general/statute/eib_statute_2013_07_01_en.pdf</a>				No

G4-41	<p>The EIB is owned by the EU Member States and embedded in the EU institutional framework of accountability and control. Conflict of interest is avoided and managed through separate Codes of Conduct applicable to respectively to members of the Board of Directors, members of the Management Committee and members of the Audit Committee. Conflicts of interest declared by Board members on specific agenda items are reported and minuted at every meeting of the Board of Directors.</p> <p>EIB - Code of Conduct for the members of the Board of Directors of the EIB - Conflicts of interest, p.2  <a href="http://www.eib.org/attachments/thematic/conductCA_en.pdf">http://www.eib.org/attachments/thematic/conductCA_en.pdf</a></p> <p>EIB - Code of Conduct of the members of the Management Committee of the EIB - Conflict of interest, p.4  <a href="http://www.eib.org/attachments/thematic/code_conduct_MC_en.pdf">http://www.eib.org/attachments/thematic/code_conduct_MC_en.pdf</a></p> <p>EIB - Code of Conduct of the members of the Audit Committee of the EIB - Conflicts of interest, disclosure and outside appointments, p.2  <a href="http://www.eib.org/attachments/thematic/conductAC_en.pdf">http://www.eib.org/attachments/thematic/conductAC_en.pdf</a></p>				No
G4-42	<p>EIB - The Governance - Who decides on EIB strategy?, p.12  <a href="http://www.eib.org/attachments/general/governance_of_the_eib_en.pdf">http://www.eib.org/attachments/general/governance_of_the_eib_en.pdf</a></p>				No
G4-43	<p>The supreme governing body of the EIB, which is the Board of Governors, is composed of ministers, mostly Ministers for Economy and Finance. The collective knowledge of economic, environmental and social topics of Governors is enhanced through regular presentation of reports to Economic and Financial Affairs Council (ECOFIN) meetings on possible contribution of the Bank to EU initiatives. The ECOFIN Council brings together the Economy and Finance Ministers of the 28 Member States for a monthly discussion.</p>				No
G4-44	<p>There is no specific evaluation of the Board of Governors' performance, including with respect to economic, environmental and social performance. Governors are ministers, mostly Ministers for Economy and Finances, representatives of democratically elected governments.</p> <p>The Board of Directors receives training in and participates in conferences on several topics, including economic, environmental and social matters. In 2014, the Board of Directors conducted a formal self-evaluation exercise to review the way in which it operates.</p> <p>The Management Committee periodically reviews, although not as a formal evaluation exercise, the way in which it operates.</p>				No



G4-45	<p>The Board of Governors lays down general directives for the credit policy of the Bank, in accordance with the policy objectives of the European Union. This includes economic, environmental and social objectives. The Board of Directors takes decisions in respect of granting finance, particularly in the form of loans and guarantees, according to the general directives laid down by the Board of Governors and according to specific environmental, social, economic and energy standards that underpin EIB's lending strategy and objectives. In that respect, the EIB has adopted specific principles, standards and criteria applicable to the screening and assessment of projects in economic, financial, environmental and social areas</p> <p>Environmental and Social Principles and Standards – Principles, p. 13  <a href="http://www.eib.org/attachments/strategies/eib_statement_esps_en.pdf">http://www.eib.org/attachments/strategies/eib_statement_esps_en.pdf</a>  EIB Energy Lending criteria - Guiding principles and project criteria, p.2  <a href="http://www.eib.org/attachments/strategies/eib_energy_lending_criteria_en.pdf">http://www.eib.org/attachments/strategies/eib_energy_lending_criteria_en.pdf</a>  Climate action  <a href="http://www.eib.org/projects/priorities/climate-action/index.htm">http://www.eib.org/projects/priorities/climate-action/index.htm</a>  Public consultation on EIB approach to supporting climate action  <a href="http://www.eib.org/about/partners/cso/consultations/item/public-consultation-on-eib-approach-to-supporting-climate-action.htm">http://www.eib.org/about/partners/cso/consultations/item/public-consultation-on-eib-approach-to-supporting-climate-action.htm</a>  Consultations  <a href="http://www.eib.org/about/partners/cso/consultations/index.htm">http://www.eib.org/about/partners/cso/consultations/index.htm</a></p>				No
G4-46	<p>The Board of Governors lays down general directives for the credit policy of the Bank, in accordance with the policy objectives of the European Union. This includes economic, environmental and social objectives. The Board of Directors takes decisions in respect of granting finance, particularly in the form of loans and guarantees, according to the general directives laid down by the Board of Governors and according to specific environmental, social, economic and energy standards that underpin EIB's lending strategy and objectives.</p> <p>Project cycle  <a href="http://www.eib.org/projects/cycle/index.htm">http://www.eib.org/projects/cycle/index.htm</a>  Environmental and Social Standards - Overview  <a href="http://www.eib.org/infocentre/publications/all/environmental-and-social-standards-overview.htm">http://www.eib.org/infocentre/publications/all/environmental-and-social-standards-overview.htm</a></p>				No
G4-47	<p>The Board of Governors, which is composed of EU ministers, mostly Ministers for Economy and Finance, usually hold an annual meeting. The ECOFIN Council brings together the Economy and Finance Ministers of the 28 Member States for a monthly discussion. As such, ECOFIN Council members make up the EIB's board of governors</p>				No
G4-48	<p>The EIB General secretariat approves the Annual Sustainability Report which is communicated to the Management Committee for information. A member of the Management Committee is specifically responsible for Corporate Responsibility.</p>				No
G4-49	<p>The board of governors shall meet when convened by its Chairman on its own initiative or at the request of one of its members. The President of the Bank may, on his own initiative or at the request of the Board of Directors, request the Chairman of the Board of Governors to convene the Board.</p>				No
G4-50	<p>There was no extraordinary meeting of the Board of Governors in 2014</p>				No
G4-51	<p><a href="http://www.eib.org/about/structure/governance/remuneration.htm">http://www.eib.org/about/structure/governance/remuneration.htm</a></p>				No

G4-52	EIB Group Corporate Governance Report 2014 - Committee on Staff Remuneration, p.8 <a href="http://www.eib.org/attachments/strategies/eib_group_corporate_governance_report_2014_en.pdf">http://www.eib.org/attachments/strategies/eib_group_corporate_governance_report_2014_en.pdf</a>				No
G4-53	Convention governing Staff Representation at the European Investment Bank - Art. 24 Consultation, p.7 <a href="http://www.eib.org/attachments/general/convention_staff_representation_en.pdf">http://www.eib.org/attachments/general/convention_staff_representation_en.pdf</a>				No
G4-54	Information regarding the financial accounts of key management personnel can be found in the EIB Statutory Financial Statements - Note X, p.71 <a href="http://www.eib.org/attachments/general/reports/fr2014en.pdf">http://www.eib.org/attachments/general/reports/fr2014en.pdf</a>	The EIB does not measure or report annual total compensation ratios by country due to the organisational structure of the organisation.	The Standard Disclosure or part of the Standard Disclosure is not applicable	Due to the nature of the organisation information as requested by his indicator is not applicable.	No
G4-55	Information regarding the financial accounts of key management personnel can be found in the EIB Statutory Financial Statements - Note X, p.71 <a href="http://www.eib.org/attachments/general/reports/fr2014en.pdf">http://www.eib.org/attachments/general/reports/fr2014en.pdf</a>	The EIB does not measure or report annual total compensation ratios by country due to the organisational structure of the organisation.	The Standard Disclosure or part of the Standard Disclosure is not applicable	Due to the nature of the organisation information as requested by his indicator is not applicable.	No
<b>ETHICS AND INTEGRITY</b>					
G4-56	Compliance activities - Integrity checks on staff and governing bodies <a href="http://www.eib.org/about/compliance/activities.htm">http://www.eib.org/about/compliance/activities.htm</a> Board Committee on Ethics and Compliance <a href="http://www.eib.org/about/structure/governance/board_of_directors/board_committee_on_ethics_and_compliance/index.htm">http://www.eib.org/about/structure/governance/board_of_directors/board_committee_on_ethics_and_compliance/index.htm</a> Integrity Policy and Compliance Charter <a href="http://www.eib.org/attachments/general/occo_charter_en.pdf">http://www.eib.org/attachments/general/occo_charter_en.pdf</a>				No
G4-57	Code of good administrative behaviour for the staff of the European Investment Bank in its relations with the public <a href="http://www.eib.org/attachments/general/code_en.pdf">http://www.eib.org/attachments/general/code_en.pdf</a> Whistleblowing Policy - ANNEX A – Reporting Procedures, p.7 <a href="http://www.eib.org/attachments/strategies/eib_s_whistleblowing_policy_en.pdf">http://www.eib.org/attachments/strategies/eib_s_whistleblowing_policy_en.pdf</a> Compliance <a href="http://www.eib.org/about/compliance/index.htm">http://www.eib.org/about/compliance/index.htm</a>				No
G4-58	Code of good administrative behaviour for the staff of the European Investment Bank in its relations with the public <a href="http://www.eib.org/attachments/general/code_en.pdf">http://www.eib.org/attachments/general/code_en.pdf</a> Whistleblowing Policy - ANNEX A – Reporting Procedures, p.7 <a href="http://www.eib.org/attachments/strategies/eib_s_whistleblowing_policy_en.pdf">http://www.eib.org/attachments/strategies/eib_s_whistleblowing_policy_en.pdf</a> Compliance <a href="http://www.eib.org/about/compliance/index.htm">http://www.eib.org/about/compliance/index.htm</a> Office of the Chief Compliance Officer, Activity report 2014 - Remit, p.4; Ethics - EIB codes of conduct, p.9 <a href="http://www.eib.org/attachments/strategies/eib_occo_activity_report_2014_en.pdf">http://www.eib.org/attachments/strategies/eib_occo_activity_report_2014_en.pdf</a>				No



## SPECIFIC STANDARD DISCLOSURES

DMA and Indicators	Page Number (or Link)	Identified Omission(s)	Reason(s) for Omission(s)	Explanation for Omission(s)	External Assurance
<b>CATEGORY: ECONOMIC</b>					
<b>MATERIAL ASPECT: ECONOMIC PERFORMANCE</b>					
G4-DMA	EIB at a glance <a href="http://www.eib.org/about/index.htm">http://www.eib.org/about/index.htm</a> Investment Plan for Europe <a href="http://www.eib.org/about/invest-eu/index.htm">http://www.eib.org/about/invest-eu/index.htm</a>				No
G4-EC1	EIB - 2014 Sustainability Report -2014 in figures, p.4-5 <a href="http://www.eib.org/infocentre/publications/all/sustainability-report-2014.htm">http://www.eib.org/infocentre/publications/all/sustainability-report-2014.htm</a>  The EIB Institute supports research activities and higher education, particularly in the field of applied economics in Europe, mainly through EIBURS grants for universities and research centres <a href="http://institute.eib.org/programmes/knowledge/eiburs-2/">http://institute.eib.org/programmes/knowledge/eiburs-2/</a> , and STAREBEI grants for young researchers <a href="http://institute.eib.org/starebei-2/">http://institute.eib.org/starebei-2/</a> ). The Institute partners with universities and signed a MoU with Sciences Po in 2014. <a href="http://institute.eib.org/cooperation-with-universities/cooperation-with-sciences-po/">http://institute.eib.org/cooperation-with-universities/cooperation-with-sciences-po/</a> The Institute leverages the Bank's art collection, promote initiatives for emerging artists and contribute to safeguarding cultural heritage. <a href="http://institute.eib.org/programmes/arts/">http://institute.eib.org/programmes/arts/</a>				No
G4-EC2	EIB - 2014 Sustainability Report -Climate action and the environment, p.26 <a href="http://www.eib.org/infocentre/publications/all/sustainability-report-2014.htm">http://www.eib.org/infocentre/publications/all/sustainability-report-2014.htm</a>				No
G4-EC3	Pension scheme regulations applicable to members of staff – Insured benefits, p. 16 <a href="http://www.eib.org/attachments/general/eib_pension_scheme_regulations_en.pdf">http://www.eib.org/attachments/general/eib_pension_scheme_regulations_en.pdf</a> 2014 Financial report - Note L – Provisions – pension plans and health insurance scheme, p.49 <a href="http://www.eib.org/attachments/general/reports/fr2014en.pdf">http://www.eib.org/attachments/general/reports/fr2014en.pdf</a> Remuneration and benefits for EIB staff <a href="http://www.eib.org/about/jobs/remuneration-and-benefits.htm">http://www.eib.org/about/jobs/remuneration-and-benefits.htm</a> EIF Compensation & benefits <a href="http://www.eif.org/jobs/compensation/">http://www.eif.org/jobs/compensation/</a>				No
G4-EC4	The EIB is owned by the Member States of the EU. In accordance with Article 4 of the EIB's Statute, the capital of the Bank is subscribed by the Member States. The Bank shall borrow on the capital markets the funds necessary for the performance of its tasks (EIB Statute - Art 20). In certain cases it may be entrusted with further funds from Member States and/or the EU budget to implement activities supporting EU policy goals. EIB statute and other Treaty provisions, Art. 4, p. 8; Art. 20, p. 19 <a href="http://www.eib.org/attachments/general/statute/eib_statute_2013_07_01_en.pdf">http://www.eib.org/attachments/general/statute/eib_statute_2013_07_01_en.pdf</a>				No

**MATERIAL ASPECT: INDIRECT ECONOMIC IMPACTS**

G4-DMA	<p>EIB - Financial Report 2014 – Highlights, p.2; Preface, p4; Borrowing activities, p.10; Treasury activities, p14  <a href="http://www.eib.org/attachments/general/reports/fr2014en.pdf">http://www.eib.org/attachments/general/reports/fr2014en.pdf</a>  EIB - Operational Plan 2015-2017  <a href="http://www.eib.org/infocentre/publications/all/operational-plan-2015-2017.htm">http://www.eib.org/infocentre/publications/all/operational-plan-2015-2017.htm</a></p>				No
G4-EC7	<p>EIB - 2014 sustainability report - Our Wider Impact, p.34-41  <a href="http://www.eib.org/infocentre/publications/all/sustainability-report-2014.htm">http://www.eib.org/infocentre/publications/all/sustainability-report-2014.htm</a>  EIB - Connecting Europe's citizens  <a href="http://www.eib.org/projects/priorities/tens/index.htm">http://www.eib.org/projects/priorities/tens/index.htm</a>  EIB - The Europe 2020 Project Bond Initiative - Innovative infrastructure financing  <a href="http://www.eib.org/products/blending/project-bonds/index.htm">http://www.eib.org/products/blending/project-bonds/index.htm</a>  EIB - The EU-Africa Infrastructure Trust Fund  <a href="http://www.eib.org/projects/regions/acp/funding-and-financial-instruments/other-initiatives/infrastructure-trust-fund.htm">http://www.eib.org/projects/regions/acp/funding-and-financial-instruments/other-initiatives/infrastructure-trust-fund.htm</a></p>				No
G4-EC8	<p>Individual operations are assessed according to four standard, internationally agreed evaluation criteria, namely relevance, effectiveness, efficiency and sustainability. Given the specific mandate and interests of the EIB Group, the EIB's (or, where applicable, EIF's) contribution and management of the project cycle are also assessed. The social, economic and environmental impacts (or lack thereof) of each operation are systematically addressed and accounted for in the project's economic viability assessment.  EIB - Results Measurement Framework annual report - Strategic infrastructure, p.22  <a href="http://www.eib.org/infocentre/publications/all/eib-rem-annual-report-2014.htm">http://www.eib.org/infocentre/publications/all/eib-rem-annual-report-2014.htm</a></p> <p>The EIB Institute offers advice; finances research and promote knowledge transfer. It provide grants that support EU social cohesion goals via partnerships with non-governmental organisations (NGOs), academic networks and platforms, foundations, research institutes, corporate organisations and governmental bodies. It facilitates the involvement of EIB Group staff in philanthropic work and social activities in the local community and supports humanitarian and social projects via donations.  <a href="http://institute.eib.org/programmes/social/grants-and-donations/">http://institute.eib.org/programmes/social/grants-and-donations/</a>  It cooperates with Europa Nostra, the leading heritage organisation in Europe, to safeguard cultural heritage, combining the cultural expertise and lobbying work of Europa Nostra with the technical appraisal and rescue planning skills of the EIB and the Council of Europe Development Bank. <a href="http://institute.eib.org/programmes/arts/cultural-heritage/">http://institute.eib.org/programmes/arts/cultural-heritage/</a></p>				No

**CATEGORY: ENVIRONMENT**

**MATERIAL ASPECT: COMPLIANCE**

G4-DMA	<p>Compliance is a key control function to ensure the integrity of EIB staff, management and activities. Compliance is a shared responsibility of all EIB services, staff and members of the governing bodies and is taken seriously at all levels of the Bank.                      EIB - OCCO annual report - Remit, p.4  <a href="http://www.eib.org/attachments/strategies/eib_occo_activity_report_2014_en.pdf">http://www.eib.org/attachments/strategies/eib_occo_activity_report_2014_en.pdf</a>                      Compliance activities  <a href="http://www.eib.org/about/compliance/activities.htm">http://www.eib.org/about/compliance/activities.htm</a>                      EIB - Compliance  <a href="http://www.eib.org/about/compliance/index.htm">http://www.eib.org/about/compliance/index.htm</a></p>				No
G4-EN29	<p>The EIB group has never received a fine or a sanction for non-compliance with environmental laws and regulations.</p>				No

**MATERIAL ASPECT: ENVIRONMENTAL GRIEVANCE MECHANISMS**

G4-DMA	<p>The Complaints Mechanism (CM) is the grievance mechanism for the EIB, addressing possible cases of maladministration by the Bank. The EIB approach for grievance mechanisms is in line with the criteria detailed in the Guiding Principles on Business and Human Rights. The Complaints mechanism has three functions: investigation, mediation, and advisory. Under the complaints function complaints are investigated and reviews assess if the Bank complied with the relevant regulatory or policy frameworks own policies when approving investment in a project. The mediation function serves to provide mediation between the complainants and the project promoter the company and/or Bank's Management. In line with the advisory function, the Complaints Mechanism can provide advice to senior management on systemic issues and on the basis of lessons learned from the complaints handling. In case the complainants are not satisfied with the outcome of the internal complaint Complaints Mechanism processing, the complaint can be referred to the European Ombudsman on issues related to 'maladministration'. Maladministration includes failure to comply with human rights. This option is also available for citizens outside the European Union if the Ombudsman finds their complaint justified. The EIB is the only mechanism with such a two-tier appeals procedure.                      EIB - Environmental and Social Handbook - Vol I Standard 9 Occupational and Public Health, Safety and Security, paragraph 30, p 81  <a href="http://www.eib.org/attachments/strategies/environmental_and_social_practices_handbook_en.pdf">http://www.eib.org/attachments/strategies/environmental_and_social_practices_handbook_en.pdf</a>                      Complaints mechanism  <a href="http://www.eib.org/about/accountability/complaints/index.htm">http://www.eib.org/about/accountability/complaints/index.htm</a></p>				No
G4-EN34	<p>EIB-CM report 2014 – 5. 2014, an overview, p.8  <a href="http://www.eib.org/infocentre/publications/all/complaints-mechanism-annual-report-2014.htm">http://www.eib.org/infocentre/publications/all/complaints-mechanism-annual-report-2014.htm</a>                      EIB - 2014 Sustainability Report - Complaints mechanism p.45  <a href="http://www.eib.org/infocentre/publications/all/sustainability-report-2014.htm">http://www.eib.org/infocentre/publications/all/sustainability-report-2014.htm</a></p>				No

**CATEGORY: SOCIAL****SUB-CATEGORY: LABOR PRACTICES AND DECENT WORK****MATERIAL ASPECT: SUPPLIER ASSESSMENT FOR LABOR PRACTICES**

G4-DMA	All suppliers for the EIB's internal operations are subject to European labour legislation. All suppliers used for projects financed by the EIB are subject to the Environmental and Social requirements of the Bank, which are explicitly a condition of the finance contact where applicable. EIB contractual clauses include appropriate remediation measures for dealing with breaches of the relevant undertakings, under such clauses.				No
G4-LA14	100%				No
G4-LA15	Guide for procurement of services, supplies and works by the EIB for its own account – Introduction, p. 2 <a href="http://www.eib.org/attachments/strategies/eib_guide_for_procurement_services_en.pdf">http://www.eib.org/attachments/strategies/eib_guide_for_procurement_services_en.pdf</a> Guide to procurement – introduction, p. 3 <a href="http://www.eib.org/attachments/thematic/procurement_en.pdf">http://www.eib.org/attachments/thematic/procurement_en.pdf</a>				No

**MATERIAL ASPECT: LABOR PRACTICES GRIEVANCE MECHANISMS**

G4-DMA	The Complaints Mechanism (CM) is the grievance mechanism for the EIB, addressing possible cases of maladministration by the Bank. The EIB approach for grievance mechanisms is in line with the criteria detailed in the Guiding Principles on Business and Human Rights. The Complaints mechanism has three functions: investigation, mediation, and advisory. Under the complaints function complaints are investigated and reviews assess if the Bank complied with the relevant regulatory or policy frameworks own policies when approving investment in a project. The mediation function serves to provide mediation between the complainants and the project promoter the company and/or Bank's Management. In line with the advisory function, the Complaints Mechanism can provide advice to senior management on systemic issues and on the basis of lessons learned from the complaints handling. In case the complainants are not satisfied with the outcome of the internal complaint Complaints Mechanism processing, the complaint can be referred to the European Ombudsman on issues related to 'maladministration'. Maladministration includes failure to comply with human rights. This option is also available for citizens outside the European Union if the Ombudsman finds their complaint justified. The EIB is the only mechanism with such a two-tier appeals procedure. EIB - Environmental and Social Handbook Vol I Standard 9 Occupational and Public Health, Safety and Security, para 30 p. 81 <a href="http://www.eib.org/attachments/strategies/environmental_and_social_practices_handbook_en.pdf">http://www.eib.org/attachments/strategies/environmental_and_social_practices_handbook_en.pdf</a> Complaints mechanism <a href="http://www.eib.org/about/accountability/complaints/index.htm">http://www.eib.org/about/accountability/complaints/index.htm</a>				No
G4-LA16	EIB-CM report 2014 – 5. 2014, an overview, p.8 <a href="http://www.eib.org/infocentre/publications/all/complaints-mechanism-annual-report-2014.htm">http://www.eib.org/infocentre/publications/all/complaints-mechanism-annual-report-2014.htm</a>				No

**SUB-CATEGORY: HUMAN RIGHTS****MATERIAL ASPECT: INDIGENOUS RIGHTS**

G4-DMA	EIB Environmental and Social practices handbook - Standard 7: Rights and Interests of Vulnerable Groups, p.70 <a href="http://www.eib.org/attachments/strategies/environmental_and_social_practices_handbook_en.pdf">http://www.eib.org/attachments/strategies/environmental_and_social_practices_handbook_en.pdf</a>				No
G4-HR8	<p>This topic is firmly addressed under EIB Standard 7: Rights and Interests of Vulnerable Groups (revised 2013 Environmental and Social Handbook). Therein, the objective of the EIB's due diligence is to promote compliance with the principles of equality, anti-discrimination and the social inclusion of different population groups, including outlining specific provisions on the rights of indigenous populations and associated due diligence requirements for promoters. It is also to be ensured that any lending operation avoids or minimises harmful effects on indigenous populations, and that they benefit from Bank-financed projects where possible. ILO Convention No 169 on Indigenous and Tribal Peoples provides the framework for the EIB's due diligence in this respect, together with the policies developed by other multilateral development banks. The Extractive Industries Review further informs EIB action.</p> <p>One of the key developments following the revision of the relevant standard in the Bank's due diligence concerns the adoption of the principle of Free Prior Informed Consent (FPIC) as a requirement in operations involving and/or affecting indigenous people's rights and interests. Detailed guidance on the contents of said requirement and the operational procedures to be followed by promoters is entailed in Standard 10: Stakeholder Engagement (revised 2013 Environmental and Social Handbook).</p> <p>Over the course of 2014 there were no incidents involving indigenous people's rights reported in signed, approved or ongoing operations.</p>				No

**MATERIAL ASPECT: ASSESSMENT**

G4-DMA	The non-pursuit of standalone human rights impact assessment is a feature maintained within the revised framework of standards and due diligence procedures at the Bank. In terms of promoting social development and human well-being, the EIB's revised social standards and practices have sought alignment with the policy objectives enshrined in several key reference documents issued and/or endorsed by the EU, whereby respect for human rights is regarded as central to the EIB's understanding of the social sphere and its social due diligence obligations. As a result, the EIB is committed to promoting robust and comprehensive human rights-responsive due diligence processes, guided by a principled pragmatism. The Bank's social standards are applicable across the entire territorial scope of EIB lending. However, at present social due diligence is enacted primarily in projects outside the EU (including EU Accession States); within the EU, the EIB adopts in this respect the principle of the presumption of legality and engages in social due diligence only in those cases where there is legitimate cause for concern over violations.				No
G4-HR9	Over 2014, the EIB's social due diligence was based on the 2013 EIB Environmental and Social Standards with an explicit human-rights based approach. No stand-alone Human Rights Impact Assessment (HRIA) has been required or carried out in 2014.				No

MATERIAL ASPECT: SUPPLIER HUMAN RIGHTS ASSESSMENT				
G4-DMA	All suppliers for the EIB's internal operations are subject to European human rights legislation. All suppliers used for projects financed by the EIB are subject to the Environmental and Social requirements of the Bank, which are explicitly a condition of the finance contact where applicable. EIB contractual clauses include appropriate remediation measures for dealing with breaches of the relevant undertakings, under such clauses.			No
G4-HR10	Respecting human rights is one of EIB's core business principles.			No
G4-HR11	<a href="http://www.eib.org/infocentre/publications/all/complaints-mechanism-annual-report-2014.htm">http://www.eib.org/infocentre/publications/all/complaints-mechanism-annual-report-2014.htm</a>			No
MATERIAL ASPECT: HUMAN RIGHTS GRIEVANCE MECHANISMS				
G4-DMA	<p>The Complaints Mechanism (CM) is the grievance mechanism for the EIB, addressing possible cases of maladministration by the Bank. The EIB approach for grievance mechanisms is in line with the criteria detailed in the Guiding Principles on Business and Human Rights. The Complaints mechanism has three functions: investigation, mediation, and advisory. Under the complaints function complaints are investigated and reviews assess if the Bank complied with the relevant regulatory or policy frameworks own policies when approving investment in a project. The mediation function serves to provide mediation between the complainants and the project promoter the company and/or Bank's Management. In line with the advisory function, the Complaints Mechanism can provide advice to senior management on systemic issues and on the basis of lessons learned from the complaints handling. In case the complainants are not satisfied with the outcome of the internal complaint Complaints Mechanism processing, the complaint can be referred to the European Ombudsman on issues related to 'maladministration'. Maladministration includes failure to comply with human rights. This option is also available for citizens outside the European Union if the Ombudsman finds their complaint justified. The EIB is the only mechanism with such a two-tier appeals procedure.</p> <p>EIB - Environmental and Social Handbook Vol I Standard 9 Occupational and Public Health, Safety and Security, para 30 p. 81</p> <p><a href="http://www.eib.org/attachments/strategies/environmental_and_social_practices_handbook_en.pdf">http://www.eib.org/attachments/strategies/environmental_and_social_practices_handbook_en.pdf</a></p> <p>Complaints mechanism</p> <p><a href="http://www.eib.org/about/accountability/complaints/index.htm">http://www.eib.org/about/accountability/complaints/index.htm</a></p>			No
G4-HR12	<p>EIB-CM report 2014 – 5. 2014, an overview, p.8</p> <p><a href="http://www.eib.org/infocentre/publications/all/complaints-mechanism-annual-report-2014.htm">http://www.eib.org/infocentre/publications/all/complaints-mechanism-annual-report-2014.htm</a></p>			No
SUB-CATEGORY: SOCIETY				
MATERIAL ASPECT: LOCAL COMMUNITIES				
G4-DMA	Engagement with the local community and meaningful, built-in feedback on such activity with any impact assessment (environmental or social) undertaken in the context of any EIB proposed lending operation is a standard feature of the EIB's due diligence.			No



G4-SO1	<p>The EIB requires all projects in the EU, candidate and potential candidate countries (100%) that are likely to have a significant effect on the environment to be subject to an EIA, according to the definitions and requirements of Directive 2011/92/EC (henceforth referred to as the EIA Directive). With regard to projects in third countries for which a formal ESIA is required, the ESIA process and content must be consistent with the requirements of the EU EIA Directive. The ESIA, which includes public consultation and stakeholder engagement, is the responsibility of the promoter and the competent authorities. The full ESIA process should be completed and its findings and recommendations should satisfy the requirements of the EIB prior to Board approval. Across the board where an EIA/ESIA is required, special attention is paid to the public consultation undertaken and, where necessary, additional public consultation exercises deemed may be required by promoters. Where the operation requires an Environmental (Social, Health) Impact Assessment (E(SH)IA), the local community is consulted and both the environmental and social due diligence of the Bank takes these findings into consideration. Where an adverse impact is envisaged, in particular in cases of involuntary resettlement, participatory consultation of the people affected is a requirement of the EIB's Guidance Note 1. Revision of the Bank's Standards (2013 EIB Environmental and Social Handbook) has resulted in the strengthening engagement with local societies and direct and indirect stakeholders therein. Provisions to this end may be found primarily across Standard 1: Assessment and Management of Environmental and Social Impacts and Risks, and Standard 10: Stakeholder Engagement. The latter understands stakeholder engagement as an inclusive and iterative process that involves, in varying degrees, stakeholder analysis and engagement planning, timely disclosure and dissemination of/access to information, public consultations and stakeholder participation, and a mechanism ensuring access to grievance and remedy. Specific types of information to be disclosed are clearly outlined therein. Promoters are further offered guidance on the contents of Stakeholder Engagement Plans, which may be required as part of their due diligence, commensurate with the risks identified by the EIB's appraisal. Additional targeted references to community engagement are included in Standard 6: Involuntary Resettlement and Standard 7: Rights and Interests of Vulnerable Groups.</p> <p>The EIB Institute supports social innovation and entrepreneurs who target social, ethical or environmental goals. This is typically related to unemployment, equal opportunities, the marginalisation of disadvantaged groups and access to education and other basic social services. This is done mostly via the Social Innovation Tournament (SIT). In 2014, 171 social entrepreneurs from 26 European countries competed in the SIT. Since it was founded in 2012, the SIT has already rewarded and encouraged over 40 innovative social entrepreneurs from 15 countries who promote the creation of social value in the fight against social exclusion. They also benefit from mentoring programmes and improved access to financing opportunities. <a href="http://institute.eib.org/programmes/social/social-innovation-tournament/">http://institute.eib.org/programmes/social/social-innovation-tournament/</a></p>				No
G4-SO2		The EIB does not gather information required by this indicator.	The Standard Disclosure or part of the Standard Disclosure is not applicable	Impacts on local communities are part of our due diligence and are one of EIB's core business principles	No
G4-FS13	The EIB does not deal directly with retail customers via access points. EIB/EIF funding is delivered directly to sovereigns, sub-sovereigns and corporates or indirectly through a range of intermediaries banks, guarantee, microfinance institutions and equity funds, etc. that provide equity finance, loans, micro-loans and guarantees to micro, SME and mid-cap sized beneficiaries.				No

G4-FS14	Finance for all <a href="http://www.eib.org/infocentre/press/news/all/finance-for-all.htm">http://www.eib.org/infocentre/press/news/all/finance-for-all.htm</a> EIB supports access to financial services for the poor <a href="http://www.eib.org/infocentre/press/releases/all/2009/2009-111-eib-supports-access-to-financial-services-for-the-poor.htm">http://www.eib.org/infocentre/press/releases/all/2009/2009-111-eib-supports-access-to-financial-services-for-the-poor.htm</a>				No
<b>MATERIAL ASPECT: ANTI-CORRUPTION</b>					
G4-DMA	Fighting Corruption, Fraud, Money Laundering and the Financing of Terrorism <a href="http://www.eib.org/about/accountability/anti-fraud/index.htm">http://www.eib.org/about/accountability/anti-fraud/index.htm</a> EIB Anti-Fraud Policy – preamble, p. 1 <a href="http://www.eib.org/attachments/strategies/anti_fraud_policy_20130917_en.pdf">http://www.eib.org/attachments/strategies/anti_fraud_policy_20130917_en.pdf</a>				No
G4-SO3	In 2014, 100% of EIB business units were analysed for risks relating to corruption in accordance with the EIB's principle of zero tolerance of fraud and corruption. The EIB was not subject to any material legal actions or administrative fines on account of breaches of legal provisions.				No
G4-SO4	100% of total EIB staff members must attend training on anti-corruption policies and procedures (Decision of the EIB's Management Committee that participation in fraud awareness training should be mandatory for all staff was made in December 2010).				No
G4-SO5	.	The EIB does not gather information required by this indicator.	The Standard Disclosure or part of the Standard Disclosure is not applicable	This indicator is not applicable as the EIB is the Bank of the EU and supports the EU's policy objectives	No
<b>MATERIAL ASPECT: PUBLIC POLICY</b>					
G4-DMA	The EIB's shareholders are all the Member States of the European Union. Each Member State's share in the Bank's capital is based on that state's economic weight within the EU (in term of the relative size of its GDP) at the time of its accession, although it was capped at a certain level so that the four largest economies (France, Germany, Italy and the United Kingdom) all have the same shareholding. Together with Spain, they represent more than 74% of the EIB's capital.				No
G4-SO6	The EIB does not accept any political contributions due to the nature of its status.				No
<b>MATERIAL ASPECT: COMPLIANCE</b>					
G4-DMA	Compliance <a href="http://www.eib.org/about/compliance/index.htm">http://www.eib.org/about/compliance/index.htm</a>				No
G4-SO8	None				No

**MATERIAL ASPECT: SUPPLIER ASSESSMENT FOR IMPACTS ON SOCIETY**

G4-DMA	All suppliers for the EIB's internal operations are subject to European legislation related to social practices. All suppliers used for projects financed by the EIB are subject to the Environmental and Social requirements of the Bank, which are explicitly a condition of the finance contact where applicable. EIB contractual clauses include appropriate remediation measures for dealing with breaches of the relevant undertakings, under such clauses.				No
G4-SO9	100%				No
G4-SO10	EIB-CM report 2014 – 5. 2014, an overview, p.8 <a href="http://www.eib.org/infocentre/publications/all/complaints-mechanism-annual-report-2014.htm">http://www.eib.org/infocentre/publications/all/complaints-mechanism-annual-report-2014.htm</a>				No

**MATERIAL ASPECT: GRIEVANCE MECHANISMS FOR IMPACTS ON SOCIETY**

G4-DMA	The Complaints Mechanism (CM) is the grievance mechanism for the EIB, addressing possible cases of maladministration by the Bank. The EIB approach for grievance mechanisms is in line with the criteria detailed in the Guiding Principles on Business and Human Rights. The Complaints mechanism has three functions: investigation, mediation, and advisory. Under the complaints function complaints are investigated and reviews assess if the Bank complied with the relevant regulatory or policy frameworks own policies when approving investment in a project. The mediation function serves to provide mediation between the complainants and the project promoter the company and/or Bank's Management. In line with the advisory function, the Complaints Mechanism can provide advice to senior management on systemic issues and on the basis of lessons learned from the complaints handling. In case the complainants are not satisfied with the outcome of the internal complaint Complaints Mechanism processing, the complaint can be referred to the European Ombudsman on issues related to 'maladministration'. Maladministration includes failure to comply with human rights. This option is also available for citizens outside the European Union if the Ombudsman finds their complaint justified. The EIB is the only mechanism with such a two-tier appeals procedure. EIB - Environmental and Social Handbook Vol I Standard 9 Occupational and Public Health, Safety and Security, para 30 p. 81 <a href="http://www.eib.org/attachments/strategies/environmental_and_social_practices_handbook_en.pdf">http://www.eib.org/attachments/strategies/environmental_and_social_practices_handbook_en.pdf</a>				No
G4-SO11	EIB-CM report 2014 – 5. 2014, an overview, p.8 <a href="http://www.eib.org/infocentre/publications/all/complaints-mechanism-annual-report-2014.htm">http://www.eib.org/infocentre/publications/all/complaints-mechanism-annual-report-2014.htm</a>				No

**SUB-CATEGORY: PRODUCT RESPONSIBILITY****MATERIAL ASPECT: PRODUCT PORTFOLIO**

G4-DMA	The EIB Statement of Environmental and Social Principles - the statement, p. 10 <a href="http://www.eib.org/attachments/strategies/eib_statement_esps_en.pdf">http://www.eib.org/attachments/strategies/eib_statement_esps_en.pdf</a> EIB Environmental and Social Handbook VOLUME I : EIB ENVIRONMENTAL AND SOCIAL STANDARDS, p 10 VOLUME II: EIB ENVIRONMENTAL AND SOCIAL PRACTICES AND PROCEDURES - A. RATIONALE AND CONCEPTS, p. 96 <a href="http://www.eib.org/attachments/strategies/environmental_and_social_practices_handbook_en.pdf">http://www.eib.org/attachments/strategies/environmental_and_social_practices_handbook_en.pdf</a>				No
G4-FS6	EIB - List of products <a href="http://www.eib.org/products/index.htm">http://www.eib.org/products/index.htm</a> EIB - 2014 Statistical report – Geographical breakdown of finance contracts signed, p. 3 <a href="http://www.eib.org/attachments/general/reports/st2014en.pdf">http://www.eib.org/attachments/general/reports/st2014en.pdf</a> EIF - What we do? <a href="http://www.eif.org/what_we_do/equity/">http://www.eif.org/what_we_do/equity/</a> EIF - 2014 Activity report <a href="http://www.eif.org/news_centre/publications/agm_2015_chairman_of_the_board_activity_report.pdf">http://www.eif.org/news_centre/publications/agm_2015_chairman_of_the_board_activity_report.pdf</a>				No
G4-FS7		The EIB does not gather information required by this indicator.	The Standard Disclosure or part of the Standard Disclosure is not applicable	To date the EIB Group operations do not structure its reporting to meet the requirements of this data request.	No
G4-FS8	2014 Statistical report - Statistical supplement, p.41 <a href="http://www.eib.org/attachments/general/reports/st2014en.pdf">http://www.eib.org/attachments/general/reports/st2014en.pdf</a>				No

**MATERIAL ASPECT: CUSTOMER PRIVACY**

G4-DMA	Privacy and data protection <a href="http://www.eib.org/infocentre/privacy.htm">http://www.eib.org/infocentre/privacy.htm</a>				No
G4-PR8	Please note Complaints Mechanism report not yet available, appropriate links will be added prior to publication				No

**MATERIAL ASPECT: COMPLIANCE**

G4-DMA	Compliance <a href="http://www.eib.org/about/compliance/index.htm">http://www.eib.org/about/compliance/index.htm</a>				No
G4-PR9	No identified non-compliance issues with laws and regulations reported in 2014				No

MATERIAL ASPECT: AUDIT					
G4-DMA	EIB 2014 Sustainability report - EIB commitment leads to clear outcomes, p.32 <a href="http://www.eib.org/infocentre/publications/all/sustainability-report-2014.htm">http://www.eib.org/infocentre/publications/all/sustainability-report-2014.htm</a>				No
MATERIAL ASPECT: ACTIVE OWNERSHIP					
G4-DMA		The EIB does not gather information required by this indicator.	The Standard Disclosure or part of the Standard Disclosure is not applicable	The EIB's direct operations as a financial institution do not include activities for which this indicator would be applicable	No
G4-FS10		The EIB does not gather information required by this indicator.	The Standard Disclosure or part of the Standard Disclosure is not applicable	The EIB's direct operations as a financial institution do not include activities for which this indicator would be applicable	No
G4-FS11		The EIB does not gather information required by this indicator.	The Standard Disclosure or part of the Standard Disclosure is not applicable	The EIB's direct operations as a financial institution do not include activities for which this indicator would be applicable	No

## ADDITIONAL INFORMATION

The following information was identified as not being material during the materiality analysis conducted in preparation of the 2014 Sustainability report. However, in the interest of openness and transparency the EIB group provides information below on the 'non-material' GRI aspects and relevant indicators. More information on the materiality analysis and its outcomes can be found on page 12 of the 2014 sustainability report <http://www.eib.org/infocentre/publications/all/sustainability-report-2014.htm>

DMA and Indicators	Page Number (or Link)	Identified Omission(s)	Reason(s) for Omission(s)	Explanation for Omission(s)	External Assurance
<b>CATEGORY: ECONOMIC</b>					
<b>MATERIAL ASPECT: MARKET PRESENCE</b>					
G4-DMA	EIB at a glance <a href="http://www.eib.org/about/index.htm">http://www.eib.org/about/index.htm</a>				No
G4-EC5	EIB -Remuneration and benefits for EIB staff <a href="http://www.eib.org/about/jobs/remuneration-and-benefits.htm">http://www.eib.org/about/jobs/remuneration-and-benefits.htm</a> EIF - Compensation and benefits <a href="http://www.eif.org/jobs/compensation/">http://www.eif.org/jobs/compensation/</a> Minimum Wages in Luxembourg <a href="http://www.wageindicator.org/main/salary/minimum-wage/luxemburg">http://www.wageindicator.org/main/salary/minimum-wage/luxemburg</a>				No
G4-EC6	EIB - Statute and other Treaty provisions – Art. 7, p. 9; Art.9, p. 11; Art. 11, p. 13 <a href="http://www.eib.org/attachments/general/statute/eib_statute_2013_07_01_en.pdf">http://www.eib.org/attachments/general/statute/eib_statute_2013_07_01_en.pdf</a> EIB – FAQ <a href="http://www.eib.org/about/jobs/faq/related-information/does-the-eib-have-offices-around-the-world-do-you-recruit-for-these-offices.htm">http://www.eib.org/about/jobs/faq/related-information/does-the-eib-have-offices-around-the-world-do-you-recruit-for-these-offices.htm</a>				No
<b>MATERIAL ASPECT: PROCUREMENT PRACTICES</b>					
G4-DMA	The Bank ensures that its funds are employed as rationally as possible. This requires that the works, goods and services procured for own purposes or under its financing are of appropriate quality, and acquired at economic prices and in a timely manner. This is generally best achieved through an open public procurement process when procuring on its own account, and by open international competition when procured by project promoters. Guide for procurement of services, supplies and works by the EIB for its own account – Introduction, p. 2 <a href="http://www.eib.org/attachments/strategies/eib_guide_for_procurement_services_en.pdf">http://www.eib.org/attachments/strategies/eib_guide_for_procurement_services_en.pdf</a> Guide to procurement – introduction, p. 3 <a href="http://www.eib.org/attachments/thematic/procurement_en.pdf">http://www.eib.org/attachments/thematic/procurement_en.pdf</a>				No



G4-EC 9	As the European Union's financing institution, the Bank, in its dealings with external providers of goods or services, is committed to respecting the fundamental EU principles regarding public procurement (equal treatment, non-discrimination and transparency). The EIB sustainable procurement policy and procedures in the context of the EU Green Public Procurement Policy was published in October 2010. The Bank's procedures are based on those described in Directive 2004/18/EC of the European Parliament and of the Council of 31 March 2004 on the coordination of procedures for the award of public works contracts, public supply contracts and public service contracts (hereafter "the Directive"). Environmental characteristics are integrated into the definition of the award criteria. Environmental considerations are also systematically inserted in the calls for tender for IT hardware and photocopiers. As far as office and cleaning materials are concerned, the EIB requires that the products proposed are respectful of the environment and that the tenderers have in place an environmental management system, such as being certified ISO14001 or equivalent.				No
<b>CATEGORY: ENVIRONMENTAL</b>					
<b>MATERIAL ASPECT: MATERIALS</b>					
G4-DMA		The EIB does not gather information required by this indicator.	The Standard Disclosure or part of the Standard Disclosure is not applicable	The EIB's direct operations as a financial institution do not include activities for which this indicator would be applicable	No
G4-EN1		The EIB does not gather information required by this indicator.	The Standard Disclosure or part of the Standard Disclosure is not applicable	The EIB's direct operations as a financial institution do not include activities for which this indicator would be applicable	No
G4-EN2		The EIB does not gather information required by this indicator.	The Standard Disclosure or part of the Standard Disclosure is not applicable	The EIB's direct operations as a financial institution do not include activities for which this indicator would be applicable	No
<b>MATERIAL ASPECT: ENERGY</b>					
G4-DMA	EIB Carbon footprint report 2014 - Introduction, p.5 <a href="http://www.eib.org/infocentre/publications/all/carbon-footprint-2014.htm">http://www.eib.org/infocentre/publications/all/carbon-footprint-2014.htm</a>				No
G4-EN3	EIB Carbon footprint report 2014 - Stationary emissions analysis on p.19; Mobility emissions analysis p.16; Other indicators p.29; Annex – Specific Responses to GRI Indicators p.34 <a href="http://www.eib.org/infocentre/publications/all/carbon-footprint-2014.htm">http://www.eib.org/infocentre/publications/all/carbon-footprint-2014.htm</a>				No

G4-EN4	EIB Carbon footprint report 2014 - Mobility emissions analysis on p.16; Data centres analysis on p.21 <a href="http://www.eib.org/infocentre/publications/all/carbon-footprint-2014.htm">http://www.eib.org/infocentre/publications/all/carbon-footprint-2014.htm</a>				No
G4-EN5	EIB Carbon footprint report 2014 - Environmental Indicators 2014 p.28 <a href="http://www.eib.org/infocentre/publications/all/carbon-footprint-2014.htm">http://www.eib.org/infocentre/publications/all/carbon-footprint-2014.htm</a>				No
G4-EN6	EIB Carbon footprint report 2014 - G4-EN6: Reduction in energy consumption p.34 <a href="http://www.eib.org/infocentre/publications/all/carbon-footprint-2014.htm">http://www.eib.org/infocentre/publications/all/carbon-footprint-2014.htm</a>				No
G4-EN7	EIB Carbon footprint report 2014 -Reduction of greenhouse gas (GHG) emissions p.35 <a href="http://www.eib.org/infocentre/publications/all/carbon-footprint-2014.htm">http://www.eib.org/infocentre/publications/all/carbon-footprint-2014.htm</a>				No
<b>MATERIAL ASPECT: WATER</b>					
G4-DMA	EIB Carbon footprint report 2014 - Introduction, p.5 <a href="http://www.eib.org/infocentre/publications/all/carbon-footprint-2014.htm">http://www.eib.org/infocentre/publications/all/carbon-footprint-2014.htm</a>				No
G4-EN8	EIB Carbon footprint report 2014 - Water analysis p.23; Other indicators p.29 <a href="http://www.eib.org/infocentre/publications/all/carbon-footprint-2014.htm">http://www.eib.org/infocentre/publications/all/carbon-footprint-2014.htm</a>				No
G4-EN9	The EIB only uses water from the municipal authority				No
G4-EN10	The EIB does not recycle or reuse water				No
<b>MATERIAL ASPECT: BIODIVERSITY</b>					
G4-DMA	Scientists recognise that extinction (the loss of species) is at an unnaturally high level. The dramatic decline in the populations of many species is primarily due to the deterioration of natural habitats. The intensification of human activities such as agriculture, industry, transport, energy and tourism all contribute to habitat loss. Other habitats have been damaged by pollution and therefore reduce the quality of the habitat. Nature conservation intends to protect and where possible enhance habitats and consequently biodiversity. The EIB acknowledges that its projects may have a potential impact on biodiversity, the Bank has taken a balanced approach to managing its operations in order to minimise any negative impacts on biodiversity by applying the precautionary principle and to enhance positive impacts on biodiversity and ecosystems whenever practicable, to secure favourable economic, environmental and social outcomes of its financing activities. A number of international agreements and conventions, EU Directives and national laws are in place to protect and enhance biodiversity. The EIB has the responsibility to ensure projects comply with and respect the legislation and policies of the EU and the country in which the project is carried out				No
G4-EN11	None of the EIB sites are located close to protected areas (Natura 2000) or areas of high biodiversity value or designated conservation areas such as wetlands (Ramsar Convention on Wetlands, 1971). Only the Kirchberg campus is situated within view of the 'Kuebebiereg nature reserve'; however, there is no impact on this reserve, as it is not located in close proximity to the campus.				No

G4-EN12	<p>This indicator is not material for direct impacts caused by the EIB's premises.</p> <p>In its operations the EIB, in accordance with its Environmental and Social Statement, aims to mainstream biodiversity not only in its own activities but by ensuring that the projects it finances "do no harm" through the application of the mitigation hierarchy. The Bank takes account of direct and indirect project-related impacts on biodiversity and ecosystem services and aims to achieve no net loss of biodiversity.</p>				No
G4-EN13	<p>This indicator is not material for direct impacts caused by the EIB's premises and our direct impacts. It has long been a requirement of the Bank to ensure that its impacts on critical biodiversity habitats and on areas of high conservation value are low and that internationally recognised sites for conservation are respected. However, as an institution the Bank is now evolving, supporting the EU in defining a common approach to the implementation of the "no net loss" principle, and is therefore targeting investments in pro-biodiversity opportunities and applying more rigorous biodiversity standards.</p>				No
G4-EN14	<p>The EIB does not collect the information on the total number of IUCN Red List species and national conservation list species with habitats in areas affected by its operations. However, we do pay a strong attention to IUCN Red List species that could be impacted by our financing and the EIB signed a framework agreement to cooperate with IUCN on strengthening awareness about nature when financing investment projects. The agreement covers the following activities:</p> <ul style="list-style-type: none"> <li>• Consultation and advice on biodiversity concerns in investment projects: the World Conservation Union will provide advice on EIB initiatives, policies and strategies that have an impacting on the diversity of life on earth.</li> <li>• Capacity building: the World Conservation Union will assist in the EIB's in-house training and awareness building on impact assessments and integration of biodiversity concerns, conservation-related concerns and/or mitigation measures into proposed projects.</li> <li>• Monitoring: IUCN will provide assistance to the EIB at its request in the appraisal of projects the Bank is considering, and with the monitoring of environmental biodiversity aspects of financed projects.</li> <li>• Exchange of information: maintenance of regular contacts to develop joint initiatives and exchange information to strengthen efforts to manage biodiversity issues consistently on a long-term basis, including support for studies and other operations of mutual interest.</li> </ul>				No
<b>MATERIAL ASPECT: EMISSIONS</b>					
G4-DMA	<p>EIB Carbon footprint report 2014 - Introduction p.5  <a href="http://www.eib.org/infocentre/publications/all/carbon-footprint-2014.htm">http://www.eib.org/infocentre/publications/all/carbon-footprint-2014.htm</a></p>				No
G4-EN15	<p>EIB Carbon footprint report 20145.  5.1 Total net emissions on page 13  5.3 Stationary emissions analysis on page 19  5.2 Mobility emissions analysis on page 16  7.1 Emissions by scope on page 28  7.2 Net emissions by type on page 29  <a href="http://www.eib.org/infocentre/publications/all/carbon-footprint-2014.htm">http://www.eib.org/infocentre/publications/all/carbon-footprint-2014.htm</a></p>				No

G4-EN16	<p>EIB Carbon footprint report 2014</p> <p>5.1 Total net emissions on page 13</p> <p>5.3 Stationary emissions analysis on page 19</p> <p>5.2 Mobility emissions analysis on page 16</p> <p>7.1 Emissions by scope on page 28</p> <p>7.2 Net emissions by type on page 29</p> <p><a href="http://www.eib.org/infocentre/publications/all/carbon-footprint-2014.htm">http://www.eib.org/infocentre/publications/all/carbon-footprint-2014.htm</a></p>				No
G4-EN17	<p>EIB Carbon footprint report 2014</p> <p>5.1 Total net emissions on page 13</p> <p>5.2 Mobility emissions analysis on page 16</p> <p>5.5 Paper consumption on page 22</p> <p>5.7 Waste analysis on page 24</p> <p>5.6 Water analysis on page 23</p> <p>5.4 Data centres analysis on page 21</p> <p>7.1 Emissions by scope on page 28</p> <p>7.2 Net emissions by type on page 29</p> <p><a href="http://www.eib.org/infocentre/publications/all/carbon-footprint-2014.htm">http://www.eib.org/infocentre/publications/all/carbon-footprint-2014.htm</a></p>				No
G4-EN18	<p>EIB Carbon footprint report 2014</p> <p>5.1 Total net emissions on page 13</p> <p>7.1 Emissions by scope on page 28</p> <p>7.2 Net emissions by type on page 29</p> <p>7.3 Other indicators on page 29</p> <p><a href="http://www.eib.org/infocentre/publications/all/carbon-footprint-2014.htm">http://www.eib.org/infocentre/publications/all/carbon-footprint-2014.htm</a></p>				No
G4-EN19	<p>EIB Carbon footprint report 2014</p> <p>2 Introduction on page 5</p> <p>5.1 Total net emissions on page 13</p> <p>9.2 G4-EN19: Reduction of greenhouse gas (GHG) emissions on page 35</p> <p><a href="http://www.eib.org/infocentre/publications/all/carbon-footprint-2014.htm">http://www.eib.org/infocentre/publications/all/carbon-footprint-2014.htm</a></p>				No
G4-EN20	The EIB's direct operations as a financial institution do not include activities for which this indicator would be applicable				No
G4-EN21	The EIB's direct operations as a financial institution do not include activities for which this indicator would be applicable				No
<b>MATERIAL ASPECT: EFFLUENTS AND WASTE</b>					
G4-DMA	<p>The EIB commits to receiving the Green Label Certificate delivered by the SuperDrecksKëscht (SDK) acknowledge by the European Commission as best practice of the Luxembourgish Government. EIB's waste management has to comply with a range of criteria that are audited, which include :</p> <ul style="list-style-type: none"> <li>· Implementation of all measures to promote waste prevention</li> <li>· Visible and accessible collection sites</li> <li>· Safe and environmentally correct storage</li> <li>· Correct sorting of waste</li> </ul>				No

G4-EN22	EIB Carbon footprint report 2014 5.6 Water analysis on page 23 <a href="http://www.eib.org/infocentre/publications/all/carbon-footprint-2014.htm">http://www.eib.org/infocentre/publications/all/carbon-footprint-2014.htm</a>				No
G4-EN23	EIB Carbon footprint report 2014 5.5 Waste analysis on page 24 9.3 G4-EN23: Total weight of waste by type and disposal method on page 36 <a href="http://www.eib.org/infocentre/publications/all/carbon-footprint-2014.htm">http://www.eib.org/infocentre/publications/all/carbon-footprint-2014.htm</a>				No
G4-EN24	The EIB's direct operations as a financial institution do not include activities for which this indicator would be applicable				No
G4-EN25	The EIB's direct operations as a financial institution do not include activities for which this indicator would be applicable				No
G4-EN26	The EIB's direct operations as a financial institution do not include activities for which this indicator would be applicable				No
<b>MATERIAL ASPECT: PRODUCTS AND SERVICES</b>					
G4-DMA	The EIB Environmental and Social Statement outline the standards that the Bank requires of the projects that it finances, and the responsibilities of the various parties. It provides a sense of urgency about the problems of climate change, gives recognition to the importance of biodiversity, and, details the section on the social dimensions of sustainable development. Environmental and Social Principles and Standards – Background, p. 5; The Statement, p. 10 <a href="http://www.eib.org/attachments/strategies/eib_statement_esps_en.pdf">http://www.eib.org/attachments/strategies/eib_statement_esps_en.pdf</a>				No
G4-EN27	EIB Carbon footprint report 2014 9.2 G4-EN19: Reduction of greenhouse gas (GHG) emissions on page 35 <a href="http://www.eib.org/infocentre/publications/all/carbon-footprint-2014.htm">http://www.eib.org/infocentre/publications/all/carbon-footprint-2014.htm</a>				No
G4-EN28	The EIB's direct operations as a financial institution do not include activities for which this indicator would be applicable				No
<b>MATERIAL ASPECT: TRANSPORT</b>					
G4-DMA		The EIB does not gather information required by this indicator.	The Standard Disclosure or part of the Standard Disclosure is not applicable	The EIB's direct operations as a financial institution do not include activities for which this indicator would be applicable	No

G4-EN30		The EIB does not gather information required by this indicator.	The Standard Disclosure or part of the Standard Disclosure is not applicable	The EIB's direct operations as a financial institution do not include activities for which this indicator would be applicable	No
<b>MATERIAL ASPECT: OVERALL</b>					
G4-DMA		The EIB does not gather information required by this indicator.	The Standard Disclosure or part of the Standard Disclosure is not applicable	The EIB's direct operations as a financial institution do not include activities for which this indicator would be applicable	No
G4-EN31		The EIB does not gather information required by this indicator.	The Standard Disclosure or part of the Standard Disclosure is not applicable	The EIB's direct operations as a financial institution do not include activities for which this indicator would be applicable	No
<b>MATERIAL ASPECT: SUPPLIER ENVIRONMENTAL ASSESSMENT</b>					
G4-DMA	The Bank's general terms and conditions for contracts with suppliers include, inter alia, the environment requirement to comply with tax and social security obligations. The Bank is currently in the process of updating its procurement procedures in line with Directive 2014/24/EU of the European Parliament and of the Council of 26 February 2014 (repealing Directive 2004/18/EC) which revises and modernises the previous Directive in order to increase the efficiency of public spending and to enable procurers to make better use of public procurement in support of common societal goals.				No
G4-EN32	As the European Union's financing institution, the Bank, in its dealings with external providers of goods or services, is committed to respecting the fundamental EU principles regarding public procurement (equal treatment, non-discrimination and transparency). The EIB is currently revising its sustainable procurement policy and procedures in the context of the EU Green Public Procurement Policy published in October 2010. The Bank's procedures are based on those described in Directive 2004/18/EC of the European Parliament and of the Council of 31 March 2004 on the coordination of procedures for the award of public works contracts, public supply contracts and public service contracts (hereafter "the Directive"). Environmental considerations are systematically inserted in the calls for tender for IT hardware and photocopiers. As far as office and cleaning materials are concerned, the EIB requires that the products proposed are respectful of the environment and that the tenderers have in place an environmental management system, such as being certified ISO14001 or equivalent.				No
G4-EN33	No reported impacts in the supply chain reported				No



**CATEGORY: SOCIAL****SUB-CATEGORY: LABOR PRACTICES AND DECENT WORK****MATERIAL ASPECT: EMPLOYMENT**

G4-DMA	We are committed to being an employer of choice We play a significant role in the financial sector with diverse staff members from the EU-28 Member States. Our focus on leadership, culture and capability helps us create a workplace where we are focused on what matters to our people and on the bigger picture – helping to open doors for people with the future in mind. More than anything our commitment to our people develops an organisation with which our customers want to do business.				No
G4-LA1	The number of departure in 2014 was 96, equivalent to a 4.5% turnover rate, a little below the 2013 turnover rate of 5.3%. The most common reasons for exit were end of contract and retirements.				No
G4-LA2	EIB - Understanding your benefits 1. Your expatriate benefits package provides, p. 3 2. Your family benefits provide, p. 4 3. Your health care benefits provide, p. 5 4. Your insurance benefits provide, p. 6 5. Your pension benefits provide, p. 7 <a href="http://www.eib.org/attachments/general/eib_benefits_2012_en.pdf">http://www.eib.org/attachments/general/eib_benefits_2012_en.pdf</a>				No
G4-LA3	100% of EIB staff members that took parental leave returned to work at the EIB after their parental leave.				No

**MATERIAL ASPECT: LABOR/MANAGEMENT RELATIONS**

G4-DMA	Labour relations at the EIB are determined by European legislation. Staff representation at the EIB is governed by an agreement (the Convention governing Staff Representation), in which it is clearly stated that “the personnel of an enterprise is entitled to organise itself freely, in accordance with the principles enshrined in the labour laws of the Member Countries of the European Union, for the purpose of promoting its interests in keeping with those of the enterprise”. In accordance with the Convention, the Staff Representatives are elected by the staff as a whole as well as by the different categories of staff and therefore represent all Bank staff. At present there are no trade unions at the Bank and the remit of the Staff Representatives only covers information and consultation EIB Staff Representation Convention – General (Art.1 – 6), p. 3-4 <a href="http://www.eib.org/attachments/general/convention_staff_representation_en.pdf">http://www.eib.org/attachments/general/convention_staff_representation_en.pdf</a>				No
G4-LA4	EIB Staff Regulations - Article 17 p.6 <a href="http://www.eib.org/attachments/general/eib_staff_regulations_2013_en.pdf">http://www.eib.org/attachments/general/eib_staff_regulations_2013_en.pdf</a>				No

**MATERIAL ASPECT: OCCUPATIONAL HEALTH AND SAFETY**

G4-DMA	The EIB provides occupational health and preventative medical services to all staff.				No
G4-LA5	100% of EIB staff is covered by the health and safety rules.				No
G4-LA6		The EIB does not gather information required by this indicator.	The Standard Disclosure or part of the Standard Disclosure is not applicable	The EIB's direct operations as a financial institution do not include activities for which this indicator would be applicable	No
G4-LA7		The EIB does not gather information required by this indicator.	The Standard Disclosure or part of the Standard Disclosure is not applicable	The EIB's direct operations as a financial institution do not include activities for which this indicator would be applicable	No
G4-LA8		The EIB does not gather information required by this indicator.	The Standard Disclosure or part of the Standard Disclosure is not applicable	The EIB's direct operations as a financial institution do not include activities for which this indicator would be applicable	No

**MATERIAL ASPECT: TRAINING AND EDUCATION**

G4-DMA	The EIB Group training strategy and policy is published as the Learning and Development Guidelines. The training function has been reviewed in 2014 in order to complement it with Career Development and Talent Management. The Learning and Development policy applies to all EIB employees. Training is available to all EIB Staff members.				No
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G4-LA9	<p>In 2014 an estimate of 70% of staff attended training. All training programmes (93 different programmes run in 2014) and sessions (300+ in 2014) are evaluated with input from the trainees and trainers. Including language training).Average number of training days per employee: 6.58 days/staff in 2013, 8.2 training days/staff in 2014 (not including language training). Average expenses per employee in 2014: 1,572.00 EUR</p> <p>Specific training on environmental and social issues: The Environmental, Climate and Social Office provide yearly series of trainings that can be attended by all staff members. In 2014, more than 850 staff members attended these sessions in total and they were 21 of such trainings:</p> <ul style="list-style-type: none"> <li>- on standards (social, environment and climate action) + 1 Aarhus Register</li> <li>- knowledge sharing events with VIP speakers: Topics addressed: <ul style="list-style-type: none"> <li>o Social: Gender in Lending / Conflict, violence and development projects / Social Accountability: a new approach for engaging stakeholders?</li> <li>o Climate : Valuation of Air pollution damages</li> <li>o Environment : E&amp;S risks management in transactions involving FIs / Biodiversity and Renewable Energy / Europe's transition agenda towards a resource-efficient, ecosystem resilient and low-carbon economy / the 7th environmental action programme and the EIA Directive / Application of the Articles 6.3 and 6.4 of the Habitats Directive</li> </ul> </li> <li>- Two specific trainings focusing on Climate Financing : one designed for our Finance Department and one on Tracking Climate Finance and one Knowledge Sharing event on EIB's consultancy on Gender in Lending</li> </ul> <p>The EIB Institute organises training sessions on fundraising skills as well as seminars and conferences (180 in 2014). It is also active in microfinance (<a href="http://institute.eib.org/programmes/social/microfinance/">http://institute.eib.org/programmes/social/microfinance/</a>) and is expanding its activities in the field of financial education (<a href="http://institute.eib.org/programmes/social/financial-literacy/">http://institute.eib.org/programmes/social/financial-literacy/</a>). The Institute organises lectures by leading academics, politicians and thinkers to stimulate new thinking inside and beyond the EIB Group. They attracted 866 participants in 2014, twice as many as in 2013. <a href="http://institute.eib.org/seminars-and-conferences/">http://institute.eib.org/seminars-and-conferences/</a></p>				No
G4-LA10	<p>Individual Development Plans include life-long learning objectives and are done as part of the mid-year objectives review and apply to all EIB employees. Moreover the Bank has implemented a Management and Leadership Development Programme (MLDP). The MLDP is the Bank's in-house training programme, designed to align performance and strategy by ensuring that the competencies and skills learnt will meet future organisational goals. It includes: an Emerging Leaders Programme, a Managers Leadership Programme, an Experienced Managers Leadership Programme and two Senior Management Leadership Programmes. The annual staff performance appraisal process is intended to formalise the ongoing dialogue between manager and staff member on past performance and future objectives and plans. The Learning and Development Vademecum, which includes the relevant policy, applies to European Investment Bank members of staff on either fixed-term or permanent contracts, irrespective of their place of work.</p>				No

G4-LA11	<p>The overall aim of EIB performance management is to ensure that managers guide the performance of their staff so that they can perform at their best. This is done on an ongoing basis throughout the year by means of regular two-way discussions, feedback and the clarification of roles, objectives and competencies with the overriding aim of improving individual performance so that everyone is working at their best.</p> <p>The appraisal exercise is a key part of performance management and its purpose is twofold: to evaluate the previous year's performance and to set the performance expectations for the year ahead. Both the annual appraisal interview and the mid-year review interview are obligatory.</p> <p>There are three key components of the appraisal exercise:</p> <ul style="list-style-type: none"> <li>- an annual appraisal interview is held between the staff member and manager;</li> <li>- a mid-year review interview is also held mid-way through the year, which includes the discussion of an individual development plan supporting professional development and learning;</li> <li>- staff and managers complete the performance documents and appraisal-related rewards are communicated to staff.</li> </ul> <p>100% of EIB staff members have annual performance and career development appointments.</p>				No
<b>MATERIAL ASPECT: DIVERSITY AND EQUAL OPPORTUNITY</b>					
G4-DMA	<p>The EIB Diversity Strategy started in December 2008, it crystallised a concerted action plan and marked the EIB's recognition of the importance of Diversity. The implementation of the Diversity Action Plan followed in 2009. In 2012, three working groups of staff volunteers, led by senior managers, were asked to explore and analyse diversity-linked themes, and make a set of recommendations. Their recommendations were incorporated into the Diversity Strategy, approved by the Management Committee in January 2013 and an update of the strategy is currently under development under the leadership of the EIB President. The European Investment Bank publishes its first ever Diversity Progress Report <a href="http://www.eib.org/infocentre/press/news/all/the-european-investment-bank-publishes-its-first-ever-diversity-progress-report.htm">http://www.eib.org/infocentre/press/news/all/the-european-investment-bank-publishes-its-first-ever-diversity-progress-report.htm</a></p>				No
G4-LA12	<p>At the end of 2014, women made up 25.49% of the Board of Directors, about the same as 2012.</p> <p>EIB - 2014 Corporate Governance annual report, p.7 <a href="http://www.eib.org/attachments/strategies/eib_group_corporate_governance_report_2014_en.pdf">http://www.eib.org/attachments/strategies/eib_group_corporate_governance_report_2014_en.pdf</a></p>				No
<b>MATERIAL ASPECT: EQUAL REMUNERATION FOR WOMEN AND MEN</b>					
G4-DMA	<p>Staff regulations, p 6-11 <a href="http://www.eib.org/attachments/general/eib_staff_regulations_2013_en.pdf">http://www.eib.org/attachments/general/eib_staff_regulations_2013_en.pdf</a></p>				No
G4-LA13	<p>The EIB applies the same salary scale to both men and women. Differences in basic salaries result from the mini-steps awarded in successive appraisals (thus reflecting the number of years of service and performance, irrespective of gender). <a href="http://www.eib.org/about/jobs/remuneration-and-benefits.htm?lang=en">http://www.eib.org/about/jobs/remuneration-and-benefits.htm?lang=en</a></p>				No

**SUB-CATEGORY: HUMAN RIGHTS**

**MATERIAL ASPECT: INVESTMENT**

G4-DMA	<a href="http://www.eib.org/infocentre/press/news/all/business-and-human-rights.htm">http://www.eib.org/infocentre/press/news/all/business-and-human-rights.htm</a>				No
G4-HR1	<p>The EIB's revised social standards and practices (adopted by Management in October 2013) and with an explicit reference to the international human rights law have become effective on January 1, 2014 for all new EIB operations across regions and sectors. The revised standards seek alignment with the policy objectives enshrined in several key reference documents issued and/or endorsed by the EU, whereby respect for human rights is regarded as central to the EIB's understanding of the social sphere and its social due diligence obligations. While EIB generally requires from its promoters to integrate any impacts on human rights in the Environmental and Social Impact Assessment (ESIA), the revised standards also stipulate that, if deemed necessary by the EIB, based on the nature of the project and country context, the promoter may be required to carry out a stand-alone human rights impact assessment (HRIA) and/or other supplementary assessments. No standalone HRIA has been required to date.</p> <p>The Bank's social standards are applicable across the entire territorial scope of EIB lending. However, social due diligence remains enacted primarily in projects outside the EU (including EU Accession States); within the EU, the EIB adopts in this respect the principle of the presumption of legality and engages in social due diligence only in those cases where there is legitimate cause for concern over violations.</p> <p>All EIB finance contracts automatically make reference to the requirements to comply with the Bank's Environmental and Social Standards.</p>				No
G4-HR2	<p>Respect for human rights is one of the EIB's core business principles but we do not actively monitor the number of hours of training. In the context of furthering awareness of the mainstreaming of human rights in its social assessment standards and practices, ECSO organised the following events: Following the conclusion of the revision of the Bank's Handbook, whereby human rights were effectively integrated into the EIB's social standards and associated due diligence, a series of five training sessions totalling 10 hours and introducing the revised EIB Environmental and Social Handbook were delivered in Q4 2013 to a total of over 110 Bank staff. These sessions were premised on highlighting the new material introduced in the Handbook as a result of the revision. Thus a significant portion of each session was dedicated to the human rights obligations of the Bank and how these were to be henceforth operationalised in the Bank's due diligence processes by way of the Handbook. The ECSO staff involved with this work stream continued engaging with external stakeholders on this topic in several consultation workshops, networking and conference events in 2014 in order to expand knowledge on the subject. Notably, ECSO participated in discussion panel at the UN Business &amp; Human Rights Forum in December 2014, which looked into the experience of multilateral and national development finance institutions (DFIs) in responding to challenges and opportunities provided by the operationalization of the Guiding Principles at policy and project</p>				No

**MATERIAL ASPECT: NON-DISCRIMINATION**

G4-DMA	<p>The EIB is committed, in line with its position as a body of the European Union, to the European Charter of Fundamental Rights, to the promotion of the full and free enjoyment of all human rights, not to be impeded by instances of discrimination and/or inequality of treatment by the law. The principles and practices established in this Standard are firmly embedded in EU law and the Union's Charter. The principal human rights relating to this Standard are those entailed under the Equality chapter of the Charter. Non-discrimination of all human rights and freedoms is enshrined in Article 21 of the Charter of Fundamental Rights of the European Union and Article 1 of the Universal Declaration of Human Rights (UDHR). The principle of non-discrimination requires the establishment of equality in fact as well as equality in law. Equality in law precludes discrimination on any ground such as sex, age, race, colour, physical ability, religion, language, political or other opinion, ethnicity, national or social origin, property, birth or other status. Equality in fact may require differential treatment (i.e. positive discrimination) in order to attain a result which establishes equilibrium between different situations.</p>				No
G4-HR3		<p>The EIB does not gather information required by this indicator.</p>	<p>The Standard Disclosure or part of the Standard Disclosure is not applicable</p>	<p>To date, as due diligence is applied on a project-by-project case, no quantitative collated information exists on this indicator</p>	No

**MATERIAL ASPECT: FREEDOM OF ASSOCIATION AND COLLECTIVE BARGAINING**

G4-DMA	<p>Environmental and Social Handbook, EIB Standard 8: Labour Standards, p.70 and following, 126 <a href="http://www.eib.org/attachments/strategies/environmental_and_social_practices_handbook_en.pdf">http://www.eib.org/attachments/strategies/environmental_and_social_practices_handbook_en.pdf</a></p>				No
G4-HR4		<p>The EIB does not gather information required by this indicator.</p>	<p>The Standard Disclosure or part of the Standard Disclosure is not applicable</p>	<p>To date, as due diligence is applied on a project-by-project case, no quantitative collated information exists on this indicator</p>	No

**MATERIAL ASPECT: CHILD LABOR**

G4-DMA	<p>Environmental and Social Handbook, EIB Standard 8: Labour Standards, p.70 and following <a href="http://www.eib.org/attachments/strategies/environmental_and_social_practices_handbook_en.pdf">http://www.eib.org/attachments/strategies/environmental_and_social_practices_handbook_en.pdf</a></p>				No
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G4-HR5	<p>This topic is firmly addressed under the EIB Standard 8: Labour Standards (revised 2013 Environmental and Social Handbook). Therein, the objective of the EIB's due diligence is to promote compliance with the core labour standards embodied in the International Labour Organization (ILO) conventions, especially the Core Labour standards for Child Labour (ILO Conventions 138 and 182), which stipulate that no workers should be under the age of 15; this minimum is lowered to 14 for countries operating under the ILO Convention 138 developing-country exception. Where these standards have been transposed into national legislation with differentiated minimum ages and definitions of childhood, as part of the EIB's due diligence process national labour laws and regulations (including coverage of international labour agreements and conventions) and the promoters' labour and employment practices are reviewed for all capital investment projects outside the EU, in order to ascertain whether there are any risks to the project or to the EIB from such practices. The revised EIB Environmental and Social Handbook extends the duty of compliance down to the first tier of contractor and/or supplier in the supply chain. In instances where the EIB is in partnership with other IFIs, the due diligence on labour standards can be based on an examination of the assessments carried out by those IFIs.</p> <p>Under no circumstances will the EIB finance projects that employ, use or benefit from harmful child labour and that do not comply with relevant national law.</p>				No
<b>MATERIAL ASPECT: FORCED OR COMPULSORY LABOR</b>					
G4-DMA	<p>Environmental and Social Handbook, EIB Standard 8: Labour Standards, p.70, 73  <a href="http://www.eib.org/attachments/strategies/environmental_and_social_practices_handbook_en.pdf">http://www.eib.org/attachments/strategies/environmental_and_social_practices_handbook_en.pdf</a></p>				No
G4-HR6	<p>This topic is firmly addressed under the EIB Standard 8: Labour Standards (revised 2013 Environmental and Social Handbook). Therein, the objective of the EIB's due diligence is to promote compliance with the core labour standards embodied in the International Labour Organization (ILO) conventions. In EIB due diligence, this indicator is also used to ensure freedom of mobility of migrant labourers and contractors brought into construction operations. The revised Handbook extends duty of compliance down to the first tier of contractor and/or supplier in the supply chain.</p> <p>National labour laws and regulations (including coverage of international labour agreements and conventions) and the promoters' labour and employment practices are reviewed for all capital investment projects outside the EU, in order to ascertain whether there are any risks to the project or to the EIB from such practices. In instances where the EIB is in partnership with other IFIs, the due diligence on labour standards can be based on an examination of the assessments carried out by those IFIs.</p> <p>Under no circumstances will the EIB finance projects that employ, use or benefit from bonded or forced labour and that do not comply with relevant national law.</p>				No
<b>MATERIAL ASPECT: SECURITY PRACTICES</b>					
G4-DMA		The EIB does not gather information required by this indicator.	The Standard Disclosure or part of the Standard Disclosure is not applicable	The EIB's direct operations as a financial institution do not include activities for which this indicator would be applicable	No

G4-HR7		The EIB does not gather information required by this indicator.	The Standard Disclosure or part of the Standard Disclosure is not applicable	The EIB's direct operations as a financial institution do not include activities for which this indicator would be applicable	No
<b>MATERIAL ASPECT: ANTI-COMPETITIVE BEHAVIOR</b>					
G4-DMA	The EIB has a clear policy objective of non-distortion of local financial markets.				No
G4-SO7		The EIB does not gather information required by this indicator.	The Standard Disclosure or part of the Standard Disclosure is not applicable	Due to the governance structure of the EIB this indicator is not applicable	No
<b>SUB-CATEGORY: PRODUCT RESPONSIBILITY</b>					
<b>MATERIAL ASPECT: CUSTOMER HEALTH AND SAFETY</b>					
G4-DMA		The EIB does not gather information required by this indicator.	The Standard Disclosure or part of the Standard Disclosure is not applicable	The EIB's direct operations as a financial institution do not include activities for which this indicator would be applicable	No
G4-PR1		The EIB does not gather information required by this indicator.	The Standard Disclosure or part of the Standard Disclosure is not applicable	The EIB's direct operations as a financial institution do not include activities for which this indicator would be applicable	No
G4-PR2		The EIB does not gather information required by this indicator.	The Standard Disclosure or part of the Standard Disclosure is not applicable	The EIB's direct operations as a financial institution do not include activities for which this indicator would be applicable	No

MATERIAL ASPECT: PRODUCT AND SERVICE LABELING					
G4-DMA		The EIB does not gather information required by this indicator.	The Standard Disclosure or part of the Standard Disclosure is not applicable	The EIB's direct operations as a financial institution do not include activities for which this indicator would be applicable	No
G4-PR3		The EIB does not gather information required by this indicator.	The Standard Disclosure or part of the Standard Disclosure is not applicable	The EIB's direct operations as a financial institution do not include activities for which this indicator would be applicable	No
G4-PR4		The EIB does not gather information required by this indicator.	The Standard Disclosure or part of the Standard Disclosure is not applicable	The EIB's direct operations as a financial institution do not include activities for which this indicator would be applicable	No
G4-PR5		The EIB does not gather information required by this indicator.	The Standard Disclosure or part of the Standard Disclosure is not applicable	The EIB's direct operations as a financial institution do not include activities for which this indicator would be applicable	No
MATERIAL ASPECT: MARKETING COMMUNICATIONS					
G4-DMA		The EIB does not gather information required by this indicator.	The Standard Disclosure or part of the Standard Disclosure is not applicable	The EIB's direct operations as a financial institution do not include activities for which this indicator would be applicable	No
G4-PR6		The EIB does not gather information required by this indicator.	The Standard Disclosure or part of the Standard Disclosure is not applicable	The EIB's direct operations as a financial institution do not include activities for which this indicator would be applicable	No

G4-PR7		The EIB does not gather information required by this indicator.	The Standard Disclosure or part of the Standard Disclosure is not applicable	The EIB's direct operations as a financial institution do not include activities for which this indicator would be applicable	No
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