

**From:** [REDACTED]  
**To:** [Complaints](#)  
**Subject:** Complaints Form  
**Date:** Wednesday 22 August 2012 11:38:44  
**Attachments:** [data16012.csv](#)

Form field	Value
<b>Name</b>	
<b>On behalf of</b>	
<b>Address</b>	[REDACTED] Triacastela Lugo
<b>Telephone number</b>	[REDACTED]
<b>Email</b>	[REDACTED]
<b>Fax number</b>	
<b>Subject</b>	IGAPE - Galicia - Spain
<b>What are the details of your complaint?</b>	The IGAPE offers with the help of the EIB loans to entrepreneurs that are not corresponding with how they are presented. This is regarding the IG137. The loan was presented to us as being viable, and after 1 year of trying to achieve this loan, the IGAPE has not given any support and advise, and now the loan has been canceled without any explanation.
<b>What do you expect to achieve?</b>	If the IGAPE wants to promote entrepreneurs in Galicia, they need to be a serious organisation that responds to its clients as can be expected. Ultimately we hope that the EIB can advise or assist us in obtaining a loan for our viable project, as considered so by many experts and even banks.
<b>priorContact</b>	
<b>With whom?</b>	
<b>When</b>	
<b>Treat as confidential?</b>	No