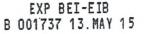
Европейска инвестиционна банка Evropská investiční banka Den Europæiske Investeringsbank Europa Investerinispank Europa Investerinispank Eupomaľký Tpóntzá Eπενδύσεων European Investment Bank Banco Europeo de Inversiones Banque européenne d'investissement Banca europea per gli investimenti Eiropas Investiciju banka Europos investicijų bankas Europai Beruházási Bank Bank Ewropew ta' I-Investiment Europese Investeringsbank Europejski Bank Investycyjny Banco Europeu de Investimento Banca Europeană de Investiții Europska investičnă banka Europska investicijska banka Europeska investointipankki

## To the attention

Sweden



Luxembourg, 13 May 2015

## IG/CM/BSL/ad

Dear I

We refer to your email of 22 April 2015 to the EIB Complaints Mechanism's electronic mailbox whereby you provided comments on the ELENA contribution to SPIS – Spärvagnar i Skåne project.

Following a preliminary review of your case, it appears that at this stage the European Investment Bank has not yet been approached by the Swedish Authorities to finance the project.

At this stage of the project's lifecycle and "if the complainants have not yet contacted the EIB appraisal team", or "if the appraisal team has not yet had the occasion to consider their concerns", the EIB-CM gives the opportunity to the operational services to consider the concerns that you have regarding the project in line with article 5.3 of the EIB Complaints Mechanism Operating Procedures.

Therefore, your comments have been transferred to the operational services of the EIB that will consider your concerns, contacting you and providing a formal response in case the Swedish Authorities approach the EIB on the project.

However, please be informed that, at this point in time, the EIB-CM is not conducting any further investigation into this matter. Should you consider the EIB services' action/reply is not satisfactory and you wish to pursue the matter further, you may consider reverting to the EIB-CM by e-mail (complaints@eib.org) or by contacting the officer in charge of your case.

Further information on the EIB Complaints Mechanism is available at the following address: http://www.eib.org/infocentre/publications/all/complaints-mechanism-policy.htm

## Yours sincerely,

## EUROPEAN INVESTMENT BANK

F. Alcarpe Head of Division Complaints Mechanism A. Schim van der Loett Senior Officer Complaints Mechanism

100, boulevard Konrad Adenauer L-2950 Luxembourg 🐁 (+352) 43 79 -1 🤍 (+352) 43 77 04 www.eib.org 🚿 info@eib.org