

Европейска инвестиционна банка Evropská investiční banka Den Europæiske Investeringsbank Europäische Investitionsbank Euroopa Investeerimispank Ευρωπαϊκή Τράπεζα Επενδύσεων **European Investment Bank** Banco Europeo de Inversiones Banque européenne d'investissement Evropska investicijska banka Banca europea per gli investimenti Eiropas Investiciju banka

Europos investicijų bankas Európai Beruházási Bank Bank Ewropew ta' I-Investiment **Europese Investeringsbank** Europejski Bank Inwestycyjny Banco Europeu de Investimento Banca Europeană de Investiții Európska investičná banka Euroopan investointipankki Europeiska investeringsbanken

**Secretary General** 

Mrs. Tamara Stoiljkovic On behalf of Mr. Oliver Stoiljkovic
Belgrade Serbia
E-mail:

Luxembourg, 6 May 2014

Dear Madam,

I refer to our email of 15 March 2012 informing you of the launch of the review into your complaint concerning the Reconstruction of the Students Dorm "Patris", building II in Belgrade.

The EIB Complaints Mechanism has now completed its inquiry into the matter. I am therefore providing you with its Conclusions Report.

Additional information about the Complaints Mechanism is available at the following webpage: <a href="http://www.eib.org/about/accountability/complaints/index.htm">http://www.eib.org/about/accountability/complaints/index.htm</a>

I trust the reply is helpful in clarifying the issue raised in your message.

Querejeta

Enclosures: 1