From: <u>Tamara Stoiljkovic</u>
To: <u>Complaints</u>

Cc:

Subject: RECONSTRUCTION OF STUDENT'S DORM "PATRIS LUMUMBA", Building II, 1, LJUBICE LUKOVIC,

BELGRADE, SERBIA

Date: Thursday 01 March 2012 19:18:56

RECONSTRUCTION OF STUDENT'S DORM "PATRIS LUMUMBA", Building II, 1, LJUBICE LUKOVIC, BELGRADE, SERBIA

This investment is part of project named "Loans for Municipal and Regional Infrastructure in Serbia". One half of the financial construction is covered by funds provided by EIB. The project consists of the reconstruction of the building no. II, together with adding of an additional floor and replacement of both exterior of the building as well as installations inside of the facility. The investor is Ministry of Education and Science of Serbia and direct beneficiary is

<u>OUR STATUS</u>: Apart from student's premises, the building has two private apartments on the ground floor. Each of these apartments has a separate entrance. I've been living in one of those apartments together with my father, Stoiljkovic Oliver.

My father has the right of permanent lease of the apartment, acknowledged by the Court Decision no. issued on February 2, 1996. I'd also like to highlight the fact that students were moved out from the building more than 12 years ago.

THE COMPLAINT: Regardless of the fact that we have been living in the building as private tenants, Ministry of Education and Science of Serbia and began substantial construction works in August 2011, without any prior notice to us.

What's more important, the abovementioned construction works have been causing a serious threat to our health and physical integrity and have been a cause of substantial damage of our property. The construction site is not properly secured, there are bricks and debris falling around us from the height, heating pipelines have been disabled, moisture causes hygiene problems, etc. In addition, our apartment has been heavily flooded on February 15, 2012, due to huge amount of water flowing profusely from the upper floors of the building, thus causing further damage to our property.

When applying for the funds the investor and the beneficiary concealed the fact that the building has private tenants living inside.

The behavior of the investor has been in fact directed to pressure us
to give up our rights and leave the appartment. I'd also like to emphasize
that my earlier attempts to resolve the problem in a reasonable manner
with the investor and the beneficiary have failed. Last complaint we filed to
the was on December, 21, 2011, quoting the
problems, property damage and hazards we were exposed to. The reason
being negligently performed construction works, of course.

Me and my neighbor in the next door apartment, had also filed a complaint to the EIB), have submitted a joint complaint to the Building Inspection of City of Belgrade, informing them about the flooding form 15th of February and other hazards and problems in our apartments that we're dealing with. We have also required closing down the construction site because of health and security hazards. On March, 1, 2012, construction works are still going on.

We are aware that the problem wasn't caused by the EIB itself. Still, we belive that is also in your best interest to protect the investment in which the EIB is involved.

I kindly ask for your prompt reaction.

Sincerely yours

Tamara Stoiljkovic

Belgrade, Serbia