



Европейска инвестиционна банка
Evropská investiční banka
Den Europæiske Investeringsbank
Europäische Investitionsbank
Euroopa Investeeringispank
Ευρωπαϊκή Τράπεζα Επενδύσεων
European Investment Bank
Banco Europeo de Inversiones
Banque européenne d'investissement
Banca europea per gli investimenti
Eiropas Investīciju banka
Europos investicijų bankas
Európai Beruházási Bank
Bank Ewropew ta' l-Investment
Europese Investeringsbank
Europejski Bank Inwestycyjny
Banco Europeu de Investimento
Banca Europeană de Investiții
Európska investičná banka
Evropska investicijska banka
Euroopan investointipankki
Europeiska investeringsbanken

Secretary General

[REDACTED]

Luxembourg, 31 March 2015

EXP BEI-EIB
B 001057 01.APR 15

Dear Sir,

I refer to the EIB Complaints Mechanism's email of 7 October 2011 informing you of the launch of the review into your complaint concerning the construction of the Batajnica Loop in Serbia as well as to the other correspondence exchanged between you and the EIB-CM during the course of the inquiry.

The EIB Complaints Mechanism has completed its inquiry into the matter. I am providing you with its Conclusions Report. In this regard, I would like to emphasise that the EIB-CM recommended that the EIB operational services liaise with the Promoter with regard to the payment of a forfeit for the expenses borne by your household in the period between the eviction and the court's decision on fair compensation.

Additional information about the Complaints Mechanism is available at the following webpage: <http://www.eib.org/about/cr/complaints/index.htm>

I trust the reply is helpful in clarifying the issue raised in your message.

Yours sincerely, //

A. Querejeta //

Enclosure: 1