



Evropská investiční banka  
Den Europæiske Investeringsbank  
Europäische Investitionsbank  
Euroopa Investeerimispank  
Ευρωπαϊκή Τράπεζα Επενδύσεων  
European Investment Bank  
Banco Europeo de Inversiones  
Banque européenne d'investissement  
Banca europea per gli investimenti  
Eiropas Investīciju banka

Europos investicijų bankas  
Európai Beruházási Bank  
Bank ta' l-Investment Ewropew  
Europepe Investeringsbank  
Europejski Bank Inwestycyjny  
Banco Europeu de Investimento  
Európska investičná banka  
Evropska investicijska banka  
Euroopan investointipankki  
Europeiska investeringsbanken

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EXP BEI - EIB  
007825 16 JUL 10

Luxembourg, 15 juillet 2010

Dear Sir, Madam,

I refer to my letter of 7 December 2009 as well as to the further correspondence of 12 April 2010 of the EIB Complaints Office whereby you were informed of the necessity, due to recent developments and following the decision of the EIB Board of Directors of 11 March 2010, to extend the time-frame for the handling of your complaint concerning the project for the Rehabilitation of the Gazela Bridge in Belgrade, Republic of Serbia.

The EIB's Complaints Office has conducted an inquiry into the matter. I am therefore confident in providing you with its conclusions report.

I trust the report is helpful in clarifying the issue raised in your letter and remain at your disposal for any supplementary information. In that regard, I would like to inform you that further details on the EIB Complaint Mechanism are available on the following website:

<http://www.eib.org/about/cr/governance/complaints/index.htm>

Yours sincerely,

A. Querejeta

Enclosure: 1