

From:
To: [Complaints](#)
Subject: Complaint
Date: Monday 24 June 2013 17:34:24

Dear Sir or Madam,

My name is [REDACTED] and I work for Christian Aid, a development organisation in London, UK. My contact details are below.

I am writing to make a complaint against the Bank's decision against publication of the report and conclusions of its investigation into allegations that Mopani Copper Mines plc (MCM) evaded tax in Zambia.

Given the vital importance of companies paying their fair share of taxes in all the countries where they operate, given that Zambia has a great need for tax revenue and given the serious nature of the allegations against Mopani/Glencore, I believe that there is a strong public interest – in Europe and in Zambia – in the report being published immediately and in full.

Furthermore, not to publish is at odds with the Bank's own transparency policy. The policy states that it is 'committed to achieving the highest possible level of transparency in all its activities' and recognises that 'openness on how it makes decisions, works and implements EU policies strengthens its credibility and accountability to citizens...'. The policy also states that 'all information held by the EIB is subject to disclosure on request, unless there is a compelling reason for non-disclosure'.

What I hope to achieve with this complaint is the publication of the report in full. If the Bank's investigation found that the company did evade tax in Zambia, then the Bank ought not to be shielding the company from the consequences of that information becoming public. Conversely, if the Bank's report found that Mopani has done nothing wrong, then no-one has anything to hide and both the Bank and the company itself will benefit from publication of the report.

Here is a summary of what has happened until now:

The Bank announced its investigation more than two years ago, in May 2011, as part of a [press release](#).

I contacted the Bank in October 2012 to ask when it would publish the findings of its investigation and initially spoke to [REDACTED] in the Bank's press office.

I emailed him on 4 October 2012 with the same question and received a reply on 8 October from the Bank's Corporate Responsibility colleagues [REDACTED] and [REDACTED]. They told me that the Bank 'does not intend to publish this particular report'.

I replied to Mr [REDACTED] and Mr [REDACTED] the same day, explaining that I did not accept their response. The two men then telephoned me the following day (9 October) and reiterated the Bank's refusal to publish its findings on the Mopani investigation. They also stated that the Bank's ban on further lending to Glencore and its subsidiaries remained in place.

Finally, I do not want the Bank to treat this complaint as confidential and will not myself be treating it as confidential.

I look forward to hearing from you.

Yours sincerely,

Christian Aid

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