

**From:**  
**To:**  
**Subject:** complaint  
**Date:** Saturday 28 April 2012 23:37:41

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Dear Mr Rando,

I am writing to complain on the breach of the EIB Transparency Policy by the EIB services.

On the 29th of March I have sent the request for a disclosure of board documents connected to the Sostanj Thermal Power Plant project. A day later I received an acknowledgement of receipt.

According to the section 4 of The EIB Transparency Policy the EIB has 15 days for handling this kind of request. The deadline has passed on the 20th of April. No justification of this delay has been provided.

By avoiding to answer in the time-limits specified in its policy and EU legislation the EIB commits maladministration and hampers citizens' access to information. Fulfilment of this right is especially important in the case of the controversial projects, like Sostanj Thermal Power Plant, where the public's role of controlling the EIB is crucial to ensure the protection of public interest.

I would like to ask the EIB complaints mechanism to investigate this case, assist the applicant in obtaining the documents requested and make sure that the EIB services do not hamper the citizens' right to access the information in the future.

Additional documents:

1. request for information, (copy below)
2. acknowledgement of receipt (copy below)

Sincerely Yours,

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CEE Bankwatch Network

[www.bankwatch.org](http://www.bankwatch.org)