
Chief Executive

FRIONCON Ltd

-----NICOSIA,
CYPRUS

info@frioncon.com

Luxembourg, 31 May 2016

Dear Sir,

I refer to the message of the EIB Complaints Mechanism dated 27 April 2015 informing you of the reasons of the delay of the formal reply to your case.

The EIB Complaints Mechanism has now completed its inquiry into the matter. I am therefore confident in providing you with its Conclusions Report.

I trust this independent review is helpful in clarifying the issues raised in your complaint and remain at your disposal for any further information. In that regard, I would like to inform you that further details on the EIB Group Complaints Mechanism are available on the following website:

http://www.eif.org/news_centre/publications/2009_Complaints_Mechanism_Policy.htm

Yours sincerely,

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