Subject:

RE: Complaints Form

From: no-reply@eib.org <no-reply@eib.org>
Sent: Friday 09 March 2018 13:47
To: Complaints < Complaints@eib.org>
Subject: Complaints Form

Form field	Value
Name	
On behalf of	CEE Bankwatch Network
Address	
Telephone number	
Email	
Fax number	
Subject	Complaint regarding a delay in granting an access to documents on Nenskra hydropower plant
What are the details of your complaint?	On 6th February 2018 during the meeting with the bank's staff, including a representative of a Civil Society Unit, we requested the bank to disclose own cost-benefit analysis for Nenskra power plant project and an additional expertise which the bank commissioned to assess whether the communities impacted should be treated as Indigenous People. This oral request for information was followed by the written request made on 8th February which was acknowledged by the bank. On 12 February I made an additional request for disclosure of the Management Proposal to the Board,

Form field	Value
	EIB's environmental appraisal report, ESIA gap analysis done by the EIB, ReM sheet and the environmental forms (as required by EIB Environmental Handbook) provided by the borrower. This request was acknowledged by the bank on 13th February. According to the EI's Transparency Policy, the requests are replied without delay, and in any event no later than 15 working days following receipt and only in exceptional cases, for example in the event of an application relating to a very long document or when the information is not readily available and complex to collate, the time-limit may be extended and the correspondent shall be informed accordingly. My requests do not fall into the category of exceptional cases, they concern documents which were drawn up by the bank. Additionally all requested documents constitute environmental information. I have not been informed about the time-limit extension in dealing with my two requests.
What do you expect to achieve?	I would like to achieve and access to the requested documents.
Did you already have prior contact?	Yes
With whom?	Civil Society Init
When	6th February, 8th February, 12 th February 2018
Treat as confidential?	No